

*"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."*

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 26.04.2022

Complainant : Shri Chandan.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.S.K. Meena,  
AE O/o.EE(M-37) – Present.

Grievance No. : PGC/2022/A.II/DJB/26

**1. Brief facts of the case**

1.1 Shri Chandan has filed a grievance petition before Public Grievances Commission aggrieved by delay in meter installation/K.No.3082817640 by Delhi Jal Board.

**2. Facts emerged during the proceedings.**

2.1 Sh.S.K. Meena, AE present on behalf of Executive Engineer(M-37) of the respondent department stated that the meter installation has been done and same is updated to Sh.Chandan.

2.2 The complainant is not present. An e mail has been received from him on 25.4.2022 stating therein that meter and connection has been installed and it is working fine now.

**3. Directions :**

3.1 In view of the above, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2022/A.II/DJB/26

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M-33), Delhi Jal Board, GNCT of Delhi, Overhead Tank, Opposite Bharti College, Janakpuri New Delhi. E mail: [eesw1janakpuri@gmail.com](mailto:eesw1janakpuri@gmail.com)
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Chandan.