

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 26.04.2022

Complainant : Shri Sunil Kumar.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Naipal Singh,
ZRO-II(NE)-I, Shd.– Present.
Grievance No. : PGC/2022/A.II/DJB/25

1. Brief facts of the case

1.1 Shri Sunil Kumar has filed a grievance petition before Public Grievances Commission aggrieved by incorrect/inflated water bill in respect of K.No.9600440000.

2. Facts emerged during the proceedings.

2.1 Sh.Naipal Singh, ZRO-II(NE)-I, Shd, of the respondent department filed an action taken report. It is stated by him that *DJB received a grievance case regarding over-billing of K.No.9600440000 in the name of Smt. Ram Rati R/o. F-242 A Dilshad Garden, LIG, Delhi.*

The bill of this K.No. has been issued on actual reading basis. Thereafter the matter was discussed with Sh Sunil Kumar, the complainant, on Mobile No. 9212357775 who expressed his satisfaction over action taken by DJB."

2.2 The complainant is not present despite notice.

3. Directions :

3.1 Keeping in view the submissions made by Zonal Revenue Officer-II (NE)-I Shd. of the respondent department and due to absence of complainant, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/25

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Zonal Revenue Officer-II (NE)-I Shd., Delhi Jal Board, GNCT of Delhi, G.T. Road, Shahdara, Delhi-110032.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Sunil Kumar.