

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-
110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 18.04.2022

Complainant : Sh.Rajesh Mehndiratta.

Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Ms. Payal Mahajan,
Nodal Officer, BSES Yamuna Power Ltd.

Grievance No. : PGC/2022/A.II/Power/02

1. Brief facts of the case.

1.1 Sh.Rajesh Mehndiratta has filed a grievance petition before Public Grievances Commission aggrieved by inaction on the part of BSES Yamuna Power Limited for category & name change in respect of his electricity bill.

2. Facts emerged during the proceedings

2.1 Ms. Payal Mahajan, Nodal Officer, BSES, Yamuna Power Limited filed an action taken report. It is stated by her that the name change in the said case has already been done. The CA No.after name change is 153701893 in the name of Sh.Rajesh Mehndiratta. Further, the category change to domestic has also been already done in the said case.

2.2 The complainant is not present. An email has been received from him on 18.4.2022. It is stated in the letter that he is thankful to the Commission for addressing his concern and advising the BSES

team to correct their lapses. Further, BSES has addressed his concern.

3. Directions of the PGC:

3.1 Keeping in view the above, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/Power/02

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. The Head Customer Care, BSES YPL, Corporate Annexe, 1st Floor, CBD-III, Unity One Mall, Karkardooma, New Delhi-110092.
E mail: payal.mahajan@relianceada.com.
3. Sh.Rajesh Mehndiratta.