

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 11.04.2022

Complainant : Ms. Nirmal Kaur.

Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Grievance No. : PGC/2022/A.II/Power/08

1. **Brief facts of the case.**

1.1 Ms. Nirmal Kaur has filed a grievance petition before Public Grievances Commission aggrieved by non-release of electricity connection for her office at II Floor, 12, Ajit Singh House, DDA Camp, Yusuf Sarai, New Delhi. She has requested to BSES RPL to provide a 2 KW electric connection.

2. **Facts emerged during the proceedings**

2.1 None present on behalf of the Respondent Department. However, an action taken report has been received through e-mail dated April, 08, 2022 from Sh.Sudharshan Bhattacharya, Manager BSES Rajdhani Power Limited. It is stated in the email that the new connection has been realised by BRPL and demand note has been raised against the application No.8005574120.

2.2 The complainant is not present.

3. **Directions of the PGC:**

3.1 In view of the action taken by BSES, Rajdhani Power Limited for redressal of the grievances of the complainant, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/Power/08

Dated:

1. The Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Manager/Customer Care-Corporate BSES Rajdhani Power Ltd.
Email: Sudarshan.Bhattacharjee@relianceada.com
4. Ms. Nirmal Kaur.