

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19.04.2022

Complainant : Sh.Bhagat Ram.

Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Ms. Payal Mahajan
Nodal Officer, BSES Yamuna Power Ltd.

Sh.Suresh Kumar,
OSD(HR), BSES YPL – Present

Grievance No. : PGC/2022/A.II/Power/04

1. Brief facts of the case.

1.1 Sh.Bhagat Ram has filed a grievance petition before Public Grievances Commission aggrieved by wrong fixation of his pension during 01/01/2006 to 31/12/2015 by BSES Yamuna Power Limited.

2. Facts emerged during the proceedings

2.1 The representative of the respondent department filed an action taken report dated 12.04.2022. As per report, "*Shri Bhagat Ram had earlier filed a similar grievance complaint in PGC on 01.12.2017. The same was resolved in all respects. Shri Bhagat Ram himself had withdrawn the case before PGC on 08.05.2019. He had also filed a complaint of the same grievance in the National Commission for Scheduled Caste on 24.04.2019 against which BSES YPL had submitted a detailed action taken/compliance report on 04.06.2019, 16.07.2019 and 27.09.2019. These compliance report against the letter of Shri Bhagat Ram dated 08.10.2021 were also*

conveyed to him vide BYPL letter No.HR(Estt)/2021-22/70 dated 18.10.2021.

It appears from the perusal of the present complaint filed in PGC that Shri Bhagat Ram is calculating his pension of 01.01.2006 on the basis of 7th Pay Revision which is effecting from 01.01.2016 is totally wrong and baseless. It is reiterated that the pension of Sh.Bhagat Ram was revised as per the DoPT guidelines issued from time to time and interim report of 7th Wage Revision Committee and arrears on account of revision of pension had already been paid to him. Hence, no amount is due to be paid to Sh. Bhagat Ram by BYPL on account of 6th WRC recommendations.”

2.2 The complainant is not present. However, a letter dated 25.03.2022 has been received from him. In the said letter, it is stated that he is visiting Sweden and will stay there for four to five months so he cannot attend the regular hearing scheduled on 19.4.2022. He also requested not to close the case and he will appear before the Commission after coming to India.

2.3 The Commission notes that this matter was closed vide hearing dated 17.07.2019 on the ground that the complainant, Shri Bhagat Ram, had himself withdrawn the case before PGC vide letter dated 07.5.2019. The complainant was not present during the hearing held on 17.07.2019.

2.4 As per submissions made by Shri Suresh Kumar, OSD(HR), BSES YPL, it is observed that the pension of Shri Bhagat Ram was revised as per the DoPT guidelines issued from time to time and interim report of 7th Wage Revision Committee and arrears on account of revision of pension had already been paid to him. Hence, no amount is due to be paid to Shri Bhagat Ram by BYPL on account of 6th Pay WRC recommendations.

Moreover, the complainant has approached the Commission after a gap of almost three years for agitating the same grievance which was disposed of as withdrawn by the complainant himself vide orders dated 17.07.2019.

Furthermore, action already taken by the respondent department, i.e BSES YPL was also conveyed to the complainant vide their letter dated 18.10.2021.

3. Directions of the PGC:

3.1 In view of the above, the complainant is requested to approach the concerned officers of the BSES Yamuna Power Limited first, before approaching the Commission, for getting clarification on the issue which he is raising now with relevant documents to enable the respondent department to take further necessary action, as per rules.

3.2 AsVP(HR), BSES Yamuna Power Limited is requested to examine the issues raised by the complainant and provide a appropriate reply to the complainant.

3.3 With the above observations, the case stands closed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/Power/04

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. The Head Customer Care, BSES Yamuna Power Limited, Corporate Annexe, 1st Floor, CBD-III, Unity One Mall, Karkardooma, New Delhi-110092.

E mail: payal.mahajan@relianceada.com.

3. AsVP-HR, BSES Yamuna Power Limited, Shakti Kiran Building, Karkardooma, Delhi-110032.
4. Sh.Bhagat Ram.