

*"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 19.04.2022

Complainant : Mrs.Anita Sharma – Present.

Respondent : Addl.Chief Secretary (Power),  
Govt. of NCT of Delhi.

Ms. Payal Mahajan  
Nodal Officer, BSES Yamuna Power Ltd. - Present

Grievance No. : PGC/2021/A.II/Power/39

**1. Brief facts of the case.**

1.1 Mrs. Anita Sharma has filed a grievance petition before Public Grievances Commission aggrieved by non-installation of electricity meter(domestic) at her House No.26F, Pocket-2, Mix Housing, Mayur Vihar, Phase-III, Delhi by BSES Yamuna Power Limited, for which a sum of Rs.1200/- was deposited with BSES Office, Vasundhara, Delhi.

**2. Facts emerged during the proceedings**

2.1 Ms. Payal Mahajan, Nodal Officer, BSES Yamuna Power Ltd. filed an action taken report. It is stated that meter against new connection order No.8005605956 has been installed dated 13.04.2022.

2.2 The complainant stated that her grievance has been redressed satisfactorily by BSES Yamuna Power Limited, respondent department. She requested to close the case. She also thanked the Commission as well as the BSES YPL team.

**3. Directions of the PGC:**

3.1 Keeping in view the submissions made by the representative of the respondent department as well as the complainant, the case stands disposed of.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2021/A.II/Power/39

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. The Head Customer Care, BSES Yamuna Power Limited, Corporate Annexe, 1<sup>st</sup> Floor, CBD-III, Unity One Mall, Karkardooma, New Delhi-110092.

E mail: [payal.mahajan@relianceada.com](mailto:payal.mahajan@relianceada.com).

3. Mrs.Anita Sharma.