

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18.04.2022

Complainant : Shri Anand Prakash.
Sh.Sat Prakash on behalf of the complainant – Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Mayank Pratap,
AE, O/o. ACE(M)-1 Present.

Grievance No. : PGC/2022/A.II/DJB/30

1. Brief facts of the case

1.1 Shri Anand Prakash has filed a grievance petition before Public Grievances Commission, aggrieved by supply of inadequate and dirty water in C-Block, 10 Feet Gali, Near Boon Hospital, New Ashok Nagar, Delhi-110096.

2. Facts emerged during the proceedings.

2.1 Shri Mayank Pratap, AE. O/o.ACE(M)-1 of the respondent department filed an action taken report. He stated that the site was inspected. That water to New Ashok Nagar is being supplied through Dallupura UGR timing 4.15 am to 6.00 Am and 7.00 to 8.00 pm. New Ashok Nagar is situated at the tail end of distribution system of Dallupura UGR. Whenever, there is shortage of water at source, complaints of non-availability of water are received from tail end areas. During short supply, water is supplied through tankers on demand.

2.2 The representative of the respondent department stated that now the water supply is normal. He assured that in future also, adequate and clean water supply will be ensured.

2.3 The representative of the complainant stated that the matter has already been discussed with the A.E. The representative of the complainant expressed satisfaction over action taken by the respondent department so far.

3. Directions :

3.1 Keeping in view the above, the case of the complainant is closed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/30

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Asstt. Executive Engineer(M)-55, Delhi Jal Board, GNCT of Delhi, M-16, Pocket-E, Mayur Vihar, Phase-II, Delhi-110091.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh. Anand Prakash.