

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18.04.2022

Complainant : Shri Hemant Kumar,
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. Manoj Kumar,
Z.E. (M)-28, Present.
Grievance No. : PGC/2022/A.II/DJB/19

1. Brief facts of the case

1.1 Shri Hemant Kumar has filed a grievance petition before Public Grievances Commission, aggrieved by non-repairing of water pump/non-supply of water in Shiv Narayan Park, D-Block, Khazan Basti, Maya Vihar New Delhi.

2. Facts emerged during the proceedings.

2.1 Shri Manoj Kumar appearing on behalf of Sh.Pradeep Garg, Executive Engineer(M)-28 of the respondent department stated that re-boring in Dulari Park has been done and now the complainant is getting sufficient water which has been confirmed by him in writing.

As per remarks made on the copy of the letter dated 12.4.2022 of the complainant, which has been enclosed by Z.E. of the respondent department along with the action taken report, it is noted that it has been requested by the complainant to close the proceedings in respect of the grievance petition scheduled for 18.4.2022 as the same have been redressed and the work has been done.

2.2 The complainant is not present.

3. Directions :

3.1 Keeping in view the above, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/19

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-28, Delhi Jal Board, GNCT of Delhi, Beri Wala Bagh, Subhash Nagar, New Delhi-110064.
E mail: eeac28.djb@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh. Hemant Kumar.