

No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 29.03.2022

Complainant : Sh.Sunil Kumar – Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Anurag Godiyal,
J.E.(Civil), O/o.EE(Project)W-IX - Present.

Grievance No. : PGC/2021/A.II/DJB/41

1. **Brief facts of the case**

1.1 Sh. Sunil Kumar, has filed a grievance petition before Public Grievances Commission aggrieved by sewer blockage and dirty drinking water in House No.11, North Block, Vipin Garden, Gali No.14A, 55 Futta Road, Near Vijay Building Material, Uttam Nagar, New Delhi-110059.

2. **Facts emerged during the proceedings.**

2.1 The case was adjourned to 30.03.2022 requesting complainant to provide sample of water to decide further course of action.

2.2 On 30.03.2022, the complainant as well as Shri Sudhanshu Das, Manager, O&M, Delhi Jal Board were present. As per the report filed by the representative of the respondent department, “*the problem is rectified and consumer is satisfied and getting clear water during supply hours.*”

The representative of the respondent department assured that clean water will be provided in future also. The complainant can approach

them in case there is any further grievance in this regard which will be expeditiously disposed of.

2.3. As advised by the Commission, the complainant also brought sample of the water being received by him. He is satisfied with the quality of water as well as appropriate action taken by the respondent department in the matter.

3. Directions :

3.1 Keeping in view the above observations, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/41

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(Project) W-IX, Delhi Jal Board, GNCT of Delhi, Ashok Vihar, Overhead Tank, Delhi-110052.
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4. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
5. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
6. Sh.Sunil Kumar.