

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 29.03.2022

Complainant : Sh Yogesh Setia - Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Manoj Malik,
Z.E.(West)-I – Present.

Grievance No. : PGC/2021/A.II/DJB/33

1. Brief facts of the case

1.1 Sh.Yogesh Setia, has filed a grievance petition before Public Grievances Commission, aggrieved by non-replacement of old broken DJB water lines and supply of smelly polluted water in D-1 Block, Janakpuri, New Delhi for the last two years due to which people are suffering from many health issues. Further, despite issuance of work order, the work has not started.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of Executive Engineer (M)-28, Delhi Jal Board, GNCT of Delhi.
As per report "In D-1 Block, Janakpuri, water samples were got tested by Quality Control Laboratory, DJB and found bacteriologically satisfactory/clean water (copy attached)."

2.2. The complainant expressed satisfaction over action taken by the Delhi Jal Board with regard to redressal of his grievances.

3. Directions :

3.1 Keeping in view the submissions made in the action taken report by the respondent department and the satisfaction expressed by the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/33

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-28, Delhi Jal Board, GNCT of Delhi, Beri Wala Bagh, Subhash Nagar, New Delhi-110064.
E mail: eeac28.djb@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Shri Yogesh Setia.