

No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 29.03.2022

Complainant : Sh.Anwar Khan

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD.

Grievance No. : PGC/2022/A.II/DJB/12

1. **Brief facts of the case**

1.1 Sh. Anwar Khan has filed a grievance petition before Public Grievances Commission aggrieved by receiving of dirty water due to non-laying of new water pipeline in Block No.20, Trilokpuri, Delhi by Delhi Jal Board. He requested for change of water pipe line.

2. **Facts emerged during the proceedings.**

2.1 No one from the respondent department was present in the hearing. However, a letter dated 10.03.2022 from Assistant Executive Engineer (M)-55, Office of the Addl. Chief Engineer (M)-I addressed to the complainant Sh. Anwar Khan was received in the Commission. It is stated in the letter that:-

“Your complaint was received on dated 11.01.2022 vide diary No.2874 regarding water problem. This complaint was forwarded to the area AE/JE (Water) for taking a remedial action. By the inspection report of the area AE/JE (Water), it was submitted that this water line of 20/37 is requiring replacement for removal of contamination.

The work of replacement of water line in the said location has been completed in all respect; connections have been made alongwith removal of malba from the site.”

2.2 An e mail has been received from the complainant on Feb.26, 2022. In the letter, he has mentioned that the above said work has

been completed satisfactorily by the respondent department. He requested for closure of his case.

3. Directions :

3.1 Keeping in view the submissions made in the action taken report and confirmation by the complainant that the work has been completed, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/12

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Asstt.Executive Engineer(M)-55, Delhi Jal Board, GNCT of Delhi,, M-16, Pocket-E, Mayur Vihar Phase-II, Delhi-110091.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Anwar Khan