

No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 14.02.2022

Complainant : Shri Ranjan Choudhary.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Rakesh Kumar,
Ex.Engineer(M)-32 - Present.

Grievance No. : PGC/2021/A.II/DJB/45

1. Brief facts of the case

1.1 Shri Ranjan Choudhary has filed a grievance petition before Public Grievances Commission, stating that the connecting sewer line from front side and back side of Flat No.B790, DDA Flats, Binddapur, Pocket-3, New Delhi, is blocked. He requested to resolve his grievances.

2. Facts emerged during the proceedings.

2.1 Shri Rakesh Kumar, Ex.Engineer(M)-32 of the respondent department filed an action taken report. As per report, *“The complaint of sewer blockage at B-790 DDA Flats, Bindapur, Pocket-III, New Delhi, has been resolved on 07.01.2022 and the same has been conveyed to complainant also. Desilting of sewer common chambers have been done. At present sewer line is running smoothly.”*

2.2 The complainant is not present. However, an email has been received from the complainant on Feb.14, 2022. It is stated therein that his complaint has been resolved.

3. Directions :

3.1 In view of the above, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/45

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-32, Delhi Jal Board, GNCT of Delhi, Twin Overhead Tank, Outer Ring Road, Paschim Vihar, Delhi.
E mail: aeem31.djb@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Ranjan Choudhary.