

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 04.04.2022

Complainant : Vanaspati Sanrakshan.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Sawant Singh,
Executive Engineer(M)-42 – Present.

Grievance No. : PGC/2022/A.II/DJB/16

1. Brief facts of the case

1.1 A grievance petition has been received from Vanaspati Sanrakshan in Public Grievances Commission, aggrieved by daily overflow of DJB's water from H.No.C-123 (Backside), Dayanand Colony, Lajpat Nagar-IV, New Delhi.

2. Facts emerged during the proceedings.

2.1 Shri Sawant Singh, Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi stated that at present, there is no overflow/misuse of DJB water at C-123(Behind), Dayanand Colony.

2.2 The complainant is not present despite notice sent through e-mail sent on Feb.24, 2022.

2.3 The Commission noted that the complainant is habitual in filing petition and on earlier occasions also, he neither attended the proceedings nor furnished his submissions in respects of his grievances. Such action on the part of the complainant shows that he is not interested in pursuing his case and files complaint without sufficient justification/reason. It also waste the time of the officers of the respondent department as well as the Commission.

3. Directions :

3.1 In view of the above observations, the case of the complainant stands disposed of in the Commission. The complainant is requested to approach the concerned authority for redressal of his grievances.

3.2 Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi, is requested to take appropriate action, as per rules, on the grievances of the complainant whenever the complainant approaches Delhi Jal Board in future.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/16

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005 is requested to take appropriate action for redressal of grievances of the complainant under intimation to the Commission.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Vanaspati Sanrakshan.