

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 05.04.2022

Complainant : SVWA Sukhdev Vihar.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.Brij Nandan Gupta  
EE(M)-51– Present.

Grievance No. : PGC/2022/A.II/DJB/14

**1. Brief facts of the case**

1.1 A grievance petition has been received from RWA, Sukhdev Vihar stating that they are not getting support from Ex.En, Sh.B.N. Gupta / deployment of Super Sucker Machine in Sukhdev Vihar without informing RWA.

**2. Facts emerged during the proceedings.**

2.1 Shri Brij Nandan Gupta, Executive Engineer(M)-51, Delhi Jal Board, stated that the matter has been resolved. He also filed copy of the e-mail letter dated 4<sup>th</sup> April, 2022 wherein Secretary, RWA has stated that *"This matter has been resolved post talking to Sh.B.N. Gupta and he has assured to keep RWA in loop and take up RWA complaints at the earliest whenever requested.*

*Hence, they are satisfied with the resolution and can close this for now."*

2.2 The complainant is not present.

**3. Directions :**

3.1 Keeping in view the above, the case stands disposed of.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2022/A.II/DJB/14

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.

2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. SVWA Sukhdev Vihar.