

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 05.04.2022

Complainant : Sh.Ankit

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through G.C. Thakur,
Asstt.Engineer(East)
O/o.EE(M)-57, M-16 – Present.

Grievance No. : PGC/2022/A.II/DJB/17

1. Brief facts of the case

1.1 Shri Ankit has filed a grievance petition before Public Grievance Commission aggrieved by illegal borewell (80 ft) at Dhruva Apartment, I.P. Extn. Patparganj, New Delhi. It is stated in the petition that he has been sharing his grievances at NGT Office at Delhi but no action has been taken till now.

2. Facts emerged during the proceedings.

2.1 Shri G.C. Thakur, Asstt.Engineer(East) of the respondent department filed an action taken report. He stated that a letter dated 04.3.2022 has been written by Executive Engineer(M)-57, Delhi Jal Board, to D.M.(East), GNCT of Delhi for the taking appropriate action in the matter.

2.2 The complainant is not present despite notice.

3. Directions :

3.1 The Chief Executive Officer, GNCT of Delhi, Delhi Jal Board, is requested to look into the matter for redressal of grievances of the complainant.

3.2 District Magistrate(East), Revenue Department, GNCT of Delhi is requested to take appropriate action in the matter under intimation to the Commission.

3.3 Executive Engineer(M)-57, Delhi Jal Board, GNCT of Delhi, is requested to coordinate with the Revenue Department for appropriate action in the matter.

3.4 The complainant is requested to approach the Office of District Magistrate(East), GNCT of Delhi, for redressal of his grievances with reference to above mentioned letter sent to DM(East) by Executive Engineer(M)-57, Delhi Jal Board.

3.5 In view of the above, the case stands closed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/17

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. District Magistrate(East), Revenue Department, GNCT of Delhi, L.M. Bandh, Shastri Nagar, Delhi-110031.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Executive Engineer(M)-57, Delhi Jal Board, GNCT of Delhi, M-16, Pocket-E, Mayur Vihar, Phase-II, Delhi-110091.
6. Shri Ankit.