

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 15.03.2022

Complainant : Shri Sanjay.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Ved Prakash Pandey,
Asstt.Engineer(E&M) – Present.

Grievance No. : PGC/2022/A.II/DJB/04

1. Brief facts of the case

1.1 Shri Sanjay has filed a grievance petition before Public Grievances Commission, aggrieved by violation of rules and regulations by private organisation of govt. norms in 23 MLD(5 MGD) STP under Delhi Jal Board at Kapashera, New Delhi. It is requested in the letter to look into the condition how a private body run 23 MLD(5 MGD) STP of Delhi Jal Board. It is further stated that they frequently disobey the norms of occupational health and safety of people at workplace under Work Act, 2005, Right to Life and Health under Article 21, Environment Protection under Article 48A and labour and welfare norms. Most of the equipments are not in running condition and hardly functioning. They barely match the norms of DPCC(under Water Act,1974) and alteration is done on regular basis. Employees face wages problems etc.

2. Facts emerged during the proceedings.

2.1 Shri Ved Prakash Pandey, Asstt. Engineer(E&M) of the respondent department filed an action taken report. As per report *"All O&M activities are executed as per norms set up by DJB only. There is not a single unpleasant incident reported/recorded from our side till*

now. Safety awareness programmes are also conducted for the site team on regular basis.

Housekeeping activities are part of O&M work and the same are being performed/attended regularly at the site. Trimming of trees is also part of this activity required for prettification of site, as it removes damaged branches of the tree and allows new growth of the trees. This also gives the tree a distinctive shape and maintains its attractiveness. (Pictures attached).

Wages are provided as per norms set by DJB/Delhi Govt to the staff. Electrical and mechanical equipment status report are also submitted to Delhi Jal Board on monthly basis and all equipments are in working condition. Few equipments are under maintenance for which preliminary actions have already been taken and will be resolved within 15-20 days.”

DPCC and Delhi Jal Board Lab analysis reports for the last three months have been attached with the ATR.

2.2 The complainant is not present.

3. Directions :

3.1 In view of the submissions made by the representative of the respondent department and due to absence of the complainant, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/04

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer, SDW-8, Delhi Jal Board, GNCT of Delhi, Dwarka Sewage Treatment Plant, Sector-16-B, Dwarka, New Delhi.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh. Sanjay.