

No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 10.03.2022

Complainant : Shri Samsuddin.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through Ms. Neera, A.D/Supdt. (FAS) – Present.
Grievance No. : PGC/2022/A.II/DSW/03

1. Brief facts of the case

1.1 Shri Samsuddin has filed a grievance petition before Public Grievances Commission regarding non receipt of disability pension from Social Welfare department. He has requested for intervention of the Commission in this regard.

2. Facts emerged during the proceedings

2.1 Ms. Neera, A.D/Supdt. (FAS), Dte.of Social Welfare filed a letter dated 07.03.2022 stating therein that:-

“As per available record, payments from the month of August 2021 to November 2021 have been remitted regularly into the beneficiary’s Aadhar linked bank account no.xxxx0062 Gramin bank of Aryavart. This unit contacted telephonically on this Mobile No.9582457235 which pertains to his nephew Sh. Niyaz and he confirmed that payment has been received in above mentioned bank account. Payment for the month of December 2021, January and February 2022 has not been released due to shortage of budget. As and when budget is allotted, payment will be released.

Regarding arrear payment, FAS branch, Deptt. of Social Welfare has initiated the process of verification of status of the beneficiaries of new/existing assistance (pension) scheme. The applications which have been sanctioned by the District Social

Welfare Officers are being released pension for current month onwards. However, the arrears, in total, shall be released after verification of status of the beneficiaries.

The beneficiary is advised to contact personally along with the relevant documents to the concerned DSWO (North East), Sanskar Ashram, Dilshad Garden, near GTB hospital to verify his status.”

2.2 The complainant was not present in the hearing.

3. Directions of the PGC

3.1 The case stands disposed of as the departmental representative has categorically submitted, vide their status report dated 07.03.2022, that payments from the month of August 2021 to November 2021 have been remitted regularly into the beneficiary's Aadhar linked bank account. Further, payment for the month of December 2021, January 2022 and February 2022 will also be released as and when budget is allotted. The budget is likely to be allotted within a week's time.

Further, the complainant is free to approach the Department of Social Welfare as well as the Commission in case he has any further grievance with regard to his present complaint.

(MADHU SHARAN)
MEMBER

No. PGC/2022/A.II/DSW/03

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy. Director (FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
3. District Social Welfare Officer, District North East, Department of Social Welfare, Sanskar Ashram Building, GTB Hospital, Dilshad Garden, Delhi – 110094.
4. Shri Samsuddin