

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 22.12.2021

Complainant : Mrs. Soma Vati.  
Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.  
Through Dr. Rajbir Singh Yadav,  
DDE (Zone 19), Distt. South – Present.  
Grievance No. : PGC/2021/A.II/Edn./28

**1. Brief facts of the complaint**

1.1 Mrs. Soma Vati filed a grievance petition before Public Grievances Commission, aggrieved by non payment of retirement dues of Mrs. Soma Vati, Lecturer Sanskrit, who retired from Jose Marti Sarvodaya Vidyalaya, Sector 12, R.K. Puram, New Delhi (School ID: 1719001) on 28.02.2021. However, except GPF, other retirement dues have not been paid to her till date by the school/Education Department.

**2. Relevant facts emerging during the hearing**

2.1 Dr. A.K. Tyagi, Dy. Director of Education (Zone-23), District South, GNCT of Delhi was present in the hearing and filed Status Report dated 27.06.21 stating therein that

2.2 The complainant was not present in the hearing. However, she has submitted telephonically that her pending terminal benefits have been released by the department now and she is satisfied with the action taken by the respondent department and the school.

**3. Directions of the PGC**

3.1 **The case stands disposed of** as the complainant has categorically submitted that her remaining retirement benefits have been released by the department and she is satisfied with the action taken by the respondent department and the school for redressal of her grievance. Further, the complainant is free to approach the Directorate of Education as well as the Commission in case she has any further grievance with regard to her present complaint.

(MADHU SHARAN)  
MEMBER

PGC/2021/A.II/Edn./05

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education, District South, GNCT of Delhi, Sector-3, R.K. Puram, New Delhi -110022
4. H.O.S, Jose Marti Sarvodaya Vidyalaya, Sector 12, R.K. Puram, New Delhi (School ID: 1719001),
5. Mrs. Soma Vati