

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 09.03.2022

Complainant : Ms. Dimple – Present.

Respondent : The Director,
Dte.of Women & Child Development,
Govt. of NCT of Delhi
Through Ms. Kamini Sharma, Supervisor,
CPU Branch, WCD.

Ms. Neha, Welfare Officer
CPU Branch, WCD.– Present.

Grievance No. : PGC/2020/A.II/WCD/06

1. Brief facts of the case

1.1 Ms. Dimple has filed a grievance petition before Public Grievances Commission, aggrieved by non release of salary, arrears & maternity benefits by the Department of Women & Child Development.

2. Facts emerged during the proceedings.

2.1 Ms. Kamini Sharma, Supervisor and Ms. Neha, Welfare Officer, CPU Branch, Department of Women & Child Development, GNCT of Delhi filed Status Report. It is stated in the report that:

"All pending dues in respect of Ms. Dimple is released by the Department of Women & Child Development and copy of payment is enclosed for information."

2.2 The complainant confirmed that she has received all pending amount in full and requested to close the case in the Commission. Further, she thanked the Commission for intervening in the matter resulting in timely redressal of her grievances.

3. Directions

3.1 Keeping in view the submissions made in the action taken report by the respondent department and the satisfaction expressed by the complainant, the case stands disposed of in the Commission.

3.2 The Commission appreciates the efforts put in by the respondent department in processing the case as well as for release of outstanding legitimate dues in respect of the complainant.

(MADHU SHARAN)
MEMBER

No. PGC/2020/A.II/WCD/06

Dated:

1. The Director, Department of Women & Child Development, Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Jt. Director/Nodal (PGC), Department of Women & Child Development, Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
3. Mr. S.M. Ali, Dy. Director (Child Protection Unit), Deptt. of Women & Child Development, GNCT of Delhi, 5th Floor, ISBT Building, Kashmere Gate, Delhi.
4. Ms. Yogita Gupta, Asstt. Director (Child Protection Unit), Deptt. of Women & Child Development, GNCT of Delhi, 5th Floor, ISBT Building, Kashmere Gate, Delhi.
5. Ms. Dimple