

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 03.03.2022

Complainant : Smt. Kusum Kumari Yadav – Present.

Respondent : The Director,
Dte.of Education, GNCTD.
through Ms. Meena Gautam, Principal,
Govt. Sarvodaya Kanya Vidyalaya,
Bulbuli Khana (U.M.), Asaf Ali Road,
New Delhi 110002 - Present.

Grievance No. : PGC/2021/A.II/Edn./07

1. Brief facts of the complaint

1.1 Smt. Kusum Kumari Yadav has filed a grievance petition before Public Grievances Commission aggrieved by non release of 3rd MACP by the Dte. of Education. She has retired as Vice Principal on 31.05.2017 from S.K.V. Haveli Azam Khan, Asaf Ali Road, New Delhi - 110002. She further requested that her 3rd MACP is due from December 2010 but till date, no action has been taken by the department for releasing the same to the complainant.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 28.02.2022 has been filed on behalf of HOS, Sarvodaya Vidyalaya Middle (UM), Bulbuli Khana, Kalan Masjid, Delhi - 110002. It is stated in the report that :-

“1. The arrear of the 3rd MACP amounting to Rs.4,15,623/-is paid, UTR No.SBINR52021102017590332, copy of bill is attached.

2. *Revised pension after 3rd MACP order issued by PAO diary no. WO702502110000006 dated 02.11.2021 amounting to Rs.17,58,900/-. Out of this, Rs.16,38,780/- is already paid. Now, balance amount of Rs.1,20,120/- has also been paid (copy of order is attached). The revised pension along with arrears subsequent to grant of MACP has been received by the complainant. A confirmation regarding the receipt has been received from her via e-mail (copy attached) on 18th January 2022.*

3. *Leave encashment amounting to Rs.72,800/- is paid, UTR No.SBIN300123594982 dated 29.11.2021, copy of bill is attached.*

Now, all the issues of Mrs. Kusum Kumari Yadav is resolved, therefore, no pendency of any financial claim is remaining at school level.”

2.2 The complainant sent an e-mail dated 18.01.2022 to Ms. Meena Gautam, HOS, Sarvodaya Vidyalaya Middle (UM), Bulbuli Khana, Kalan Masjid, Delhi – 110002. It is stated in the e-mail that:-

“I have been granted 3rd MACP by Department of Education. I have also received revised pension along with the arrears subsequent to grant of MACP.” Further, she has confirmed during the hearing that all her pending legitimate dues have been released by the department.

3. Directions :

3.1 Keeping in view the submissions made in the action taken report by the respondent department and the satisfaction expressed by the complainant, the case stands disposed of in the Commission.

3.2 The Commission appreciates the efforts put in by the respondent department in processing the case as well as for release of outstanding legitimate dues in respect of the complainant.

(MADHU SHARAN)
MEMBER

PGC/2021/A.II/Edn./07

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education (HQ)/Nodal Officer, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education (Zone-27), District Central, Plot No.5, Ashoka Hill, Jhandewalan, New Delhi – 110055.
4. Ms. Meena Gautam, Govt. Sarvodaya Kanya Vidyalaya, Bulbuli Khana (U.M.), Asaf Ali Road, New Delhi 110002. (School ID: 2127021).
5. Smt. Kusum Kumari Yadav