

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23.02.2022

Complainant : Sh. Satya Prakash Chaudhary.

Respondent : The Director,
Dte.of Education, GNCTD.
Through Sh. Sushil Kumar, DDE (Zone-20).

Ms. Carmella Kuju, HOS,
SKV Naraina, New Delhi (School ID: 1720022)
- Present.

Grievance No. : PGC/2021/A.II/Edn./30

1. Brief facts of the complaint

1.1 Sh. Satya Prakash Chaudhary has filed a grievance petition before Public Grievances Commission aggrieved by non payment of all the retirement benefits w.e.f. 20.07.2021, after expiry of three month's notice/request letter dated 19.04.2021 for voluntary retirement. The complainant submitted that he was posted as Section Officer at SKV Naraina, New Delhi – 110028 (School ID: 1720022). On completion of 30 years of service, he has send a notice/request through proper channel for voluntary retirement on medical grounds vide letter dated 19.04.2021 but the school and Education Department has not released the retirement benefits to him till date.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 18.02.2022 has been filed on behalf of Dr. Mukesh Chand, DDE, District (South West-A), GNCT of Delhi, stating therein that:-

“The ATR as submitted by HoS, SKV Naraina is furnished below. The retirement benefits in r/o Sh. Satya Prakash Chaudhary are released as per details mentioned below:-

| S.No. | Saving Fund Heads | Amount | Bill No. | Status |
|--------------|--------------------------|---------------|----------------------------------------------------------------------------|------------------------------------|
| 1. | <i>GPF</i> | 56,43,686 | 302 dated 06.01.2022 | <i>Released</i> |
| 2. | <i>Leave Encashment</i> | 7,67,660 | 303 dated 08.02.2022 | <i>Released</i> |
| 3. | <i>Insurance</i> | 28,752 | 332 dated 08.02.2022 | <i>Released</i> |
| 4. | <i>Gratuity</i> | 10,50,241 | 333 dated 08.02.2022 | <i>Released</i> |
| 5. | <i>Pension Case</i> | -- | <i>Letter No.617 dated 10.01.2022 & 656 dated 31.01.2022 (Revised)</i> | <i>Under process at CPAO level</i> |

Accordingly, the ATR on the subject is submitted for consideration and further necessary directions which will be complied on top priority.”

2.2 The complainant informed telephonically on 18.02.2022 that his pending terminal benefits have been released by the department and expressed his satisfaction over action taken by the respondent department and the school authorities for payment of his all outstanding retirement benefits.

3. Directions of the PGC

3.1 Keeping in view the submissions made in the action taken report by the respondent department and the satisfaction expressed by the complainant, the case stands disposed of in the Commission.

(MADHU SHARAN)
MEMBER (PGC)

PGC/2021/A.II/Edn./30

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education (HQ)/Nodal Officer, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education, District South West-A, Plot No.5, Ashoka Hill, Jhandewalan, New Delhi – 110055.
4. Ms. Carmella Kujju,, HOS/Vice Principal, SKV Naraina, New Delhi – 110028 (School ID: 1720022)
5. Sh. Satya Prakash Chaudhary