

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 30.03.2022

Complainant : Sh. Rajiv Kumar Sharma.  
Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.  
Through Sh. B.B. Gupta,  
Dy. Director of Education(Z-28)  
District Central.– Present.  
Grievance No. : PGC/2022/A.II/Edn./01

**1. Brief facts of the complaint**

1.1 Sh. Rajiv Kumar Sharma has filed a grievance petition before Public Grievances Commission, aggrieved by non-payment of difference of gratuity, to be paid @ 28% D.A. by Springdales School, Pusa Road, New Delhi – 110005. The complainant submitted that he had worked as an Accountant in Springdales School, Pusa Road from the year 1992 to June 2021. He took voluntary retirement on health ground from the school in the year 2021.

**2. Relevant facts emerging during the hearing**

2.1 Sh. B.B. Gupta, Dy. Director of Education(Z-28), District Central filed an Action Taken Report. As per report *“The School Management has cleared all the dues of Mr. Rajiv Sharma. He has withdrawn the complaint filed by him in PGC.”*

2.2 The complainant is not present. However, an email dated 15<sup>th</sup> March, 2022 has been received from him wherein he has thanked the Principal for clearing all his dues. It is further stated in the said letter that he takes back his grievance and his grievance may be assumed as Resolved.

**3. Directions of the PGC**

3.1 Keeping in view the above observations, the case of the complainant stands disposed of.

( MRS. MADHU SHARAN )  
MEMBER

No. PGC/2022/A.II/Edn./01

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director (HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054
4. Dy. Director of Education (Zone-28), GNCT of Delhi, District Central, Plot No.6, Jhandewalan, New Delhi – 110055.
5. HOS, Springdales School, Pusa Road, Upper Ridge Road Junction, New Delhi - 110005.
6. Sh. Rajiv Kumar Sharma