

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 03.02.2022

Complainant : M/s Swami Associates

Respondent : The Director,
Dte.of Education, GNCTD.
through Sh. Kailash Chand,
DDE, Distt. West A.

Sh. Vinay Kumar Gupta, S.O.,
– Present.
O/o DDE, Distt. West A – Present .

Grievance No. : PGC/2021/A.II/Edn./02

1. Brief facts of the complaint

1.1 M/s Swami Associates filed a grievance petition before Public Grievances Commission aggrieved by non-payment of bills. The company submitted that they have worked at the DDE Karam Pura office for repair work. However, four years have passed but payment was not done to them till date.

2. Facts emerged during the proceedings.

2.1 Sh. Kailash Chand, DDE, Distt. West A, Dte. of Education filed an action taken report dated 31.01.2022, stating therein that:-

“This is in reference of PGC order No. PGC/2021/A-11/Edn/02/9107 dated 09.12.2021 vide which the directions have been issued in Para 3.2 to DDE, West-A) to verify once again from their records as to whether, the complainant has provided services/Undertaken work in respect of the department for which he has raised the

remaining 5 bills. The reply/ATR dated 13.09.2021 comprising with the facts of the issue, has already been submitted before the Honorable PGC in compliance of order dated 19.07.2021. (Copy Enclosed for kind perusal).

However, in compliance of Order dated 09.12.2021, it is submitted that the record has been reassessed and re-verified regarding ascertaining authenticity of 5 bills bearing No. 1875, 1881, 1885, 1887 and 1888 but no such record and corroboration with any service work has been found in this regard.

It is further submitted that in pursuance of directions at Para 3.3 of order dated 09.12.2021 the complainant has neither approached this office nor submitted any supporting documents to prove his case of providing Services to this office.

In view of the above facts, it is, therefore, respectfully prayed that the aforesaid matter may please be disposed off.”

2.2 The complainant Sh. Krishan Kumar of M/s Swami Associates came after the hearing and submitted that the bills were submitted to the then Care Taker and furnished a copy of the proceedings of the Inquiry Committee meeting which was constituted to look into the grievance raised by M/s Swami Associates, wherein, the signatures of three officials present in the said meeting were recorded.

3. Directions :

3.1 The complainant is not able to prove his case and could not furnish supporting documents, vide which, his claim of providing services to the department can be verified. The case cannot be heard further in the Commission in the absence of any credible supporting documents by the complainant,.

3.2 In view of the above, **the case is disposed of in the Commission.**

(MADHU SHARAN)
MEMBER

PGC/2021/A.II/Edn./02

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education (HQ)/Nodal Officer, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education, District West-A, Govt. of NCT of Delhi, Karam Pura, New Moti Nagar, New Delhi – 110015.
4. M/s Swami Associates