

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 10.02.2022

Complainant : Ms. Sandhya
Through Sh. Rahul Bhardwaj.

Respondent : The Director,
Dte.of Women & Child Development,
Govt.of NCT of Delhi.
Through Sh. Ravinder, Welfare Officer (HQ).

Sh.D.K. Singh, Supdt.,
O/o District Officer (District West) – Present.

Grievance No. : PGC/2021/A.II/WCD/09

1. Brief facts of the case

1.1 Ms. Sandhya (through Sh. Rahul Bhardwaj) filed a grievance petition before Public Grievances Commission, aggrieved by non-release of Widow Pension under the Delhi Govt. Widow Pension Scheme by the Deptt.of Women & Child Development, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 08.02.2022 has been filed by Dy.Director(FAS) of the respondent department. It is stated in the report that *“As per FAS Branch record, the widow pension in respect of Smt. Sandhya is being remitted on regular basis in beneficiary’s Aadhar linked bank account (Canara Bank A/c No.xxxxxxx2465). The latest payment status is enclosed for kind reference.”*

2.2 A action taken report dated 24.01.2022 from the District Officer (District West), Deptt. of WCD is also on record wherein it has been stated that “*The Widow Pension application of Smt.Sandhya was sanctioned by this office on 07.10.2021 and her pension is crediting in her Canara Bank account regularly (A/c No.xxxxxxx2465).*”

2.3 The complainant was not present in the hearing.

3. **Directions**

3.1 **The case stands disposed of** as the departmental representative has categorically submitted, vide their status report, that the widow pension in respect of Smt. Sandhya is being remitted regularly in her Aadhar linked bank account. Further, the complainant is free to approach the Department of Social Welfare as well as the Commission in case she has any further grievance with regard to her present complaint.

(MADHU SHARAN)
MEMBER(PGC)

No. PGC/2021/A.II/WCD/09

Dated:

1. The Director, Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy.Director(FAS), Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
3. District Officer(West), Department of Women & Child Development,
Govt.of NCT of Delhi, Nirmal Chhaya Complex, Hari Nagar, New Delhi-
110064.
4. Mrs. Sandhya