

*"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 21.12.2021

Complainant : Sh Roopram – Present.

Respondent : Chief Executive Officer,  
Delhi Jal Board,  
Through Shri Sawant Singh,  
AEE(M) 42

Sh.S.K. Srivastava, ZE(Civil) – Present.

Grievance No. : PGC/2021/A.II/DJB/37

**1. Brief facts of the case**

1.1 Shri Roopram has filed a grievance petition in PGC aggrieved by non-laying of sewer line in C-119 and C-120, Krishna Gali, Nanak Chand Basti, Kotla Mubarak Pur (Ward No.60-S), Kasturba Nagar Assembly Constituency.

**2. Facts emerged during the proceedings.**

2.1 Shri Sawant Singh, AEE,(M)-42, Delhi Jal Board, GNCT of Delhi, filed an action taken report. As per report, service sewer connection has been replaced and road cut has also been repaired. Now, there is no sewer overflow in this locality.

2.2 The complainant and other affected residents expressed their satisfaction over action taken by the respondent department. They thanked the Commission for prompt redressal of their grievances.

### **3. Directions**

3.1 In view of the prompt action taken by the officers of respondent department, the case of the complainant stands disposed of.

3.2 The Commission appreciates the efforts made by the officers of the respondent department in redressal of grievances of the complainant/affected residents expeditiously.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

No. PGC/2021/A.II/DJB/37

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Jhandewalan, New Delh-110005.
2. Assistant Executive Engineer (M)-42, Delhi Jal Board, GNCT of Delhi, Jal Sadan, Lajpat Nagar, New Delhi.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Roopram.