

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date: 28.02.2022

Complainant : Sh.Rampal Singh.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Vishal Chaudhary
J.E.(Civil), O/o.EE(M)68 - Present.

Grievance No. : PGC/2022/A.II/DJB/01

1. Brief facts of the case

1.1 Shri Rampal Singh has filed a grievance petition before Public Grievances Commission, aggrieved by non supply of water in respect of connection No.2367930000 (H.No.28, Gali No.03, Jagdamba Colony, Joharipuri, Shahdara, Delhi-110094).

2. Facts emerged during the proceedings.

2.1 Shri Vishal Chaudhary, J.E.(Civil) on behalf of Ex.Engineer(M)-68 of the respondent department filed an action taken report. As per report *"water supply is restored one time daily in Jagdamba Colony."*

2.2 The complainant is not present. However, an email has been received on Feb.15, 2022 from Shri Rampal Singh, complainant. It is stated in the report that *"After yesterday's meeting with Executive Engineer, Mr.V.K. Chouhan of Delhi Jal Board, North East, SH-1 & Shri Bijender Singh, Delhi Jal Board, North-East SH-2 have confirmed that the water supply will come once everyday and the water supply is restored in our area."*

Request you to close the hearing of 28th February.”

3. Directions :

3.1 In view of action taken by the respondent department and submissions made by the complainant in his letter dated Feb.15, 2022, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/01

Dated

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-68, Delhi Jal Board, GNCT of Delhi, O/o. Addl.Chief Engineer(M)-2, 2142 Janta Flats, G.T.B. Enclave, Delhi-110093.
E mail: djbeem68@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Shri Rampal Singh.