

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 01.02.2022

Complainant : Sh.Saurabh Roy.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Babar Ali,
JE(Civil) O/o. EE(M)-48, - Present.

Grievance No. : PGC/2021/A.II/DJB/43

1. **Brief facts of the case**

1.1 Sh.Saurabh Roy has filed a grievance petition before Public Grievances Commission aggrieved by water crisis in B-Block, Jawahar Park, Khanpur Devli Road, Ambedkar Nagar (Block B-99 to B-126 around 70 flats).

2. **Facts emerged during the proceedings.**

2.1 An action taken report dated 19.01.2022 has been received from Executive Engineer(M)-48, Delhi Jal Board, GNCT of Delhi. As per the report *"Water supply is normal in complainant's premises at present. Same was also confirmed by area JE. In future if water problem arise, the complainant may contact Shri Babar Ali, JE(Civil), 9718050262."*

2.2 The complainant is not present. However, an e-mail has been received from him on 01.02.2022. It is stated in the e-mail that water problem has been resolved and they are getting water. He requested to close the matter and also thanked the Commission for resolving the issue.

3. Directions :

3.1 In view of the above, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/43

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-48, Delhi Jal Board, GNCT of Delhi, Opposite J-Block Market, Saket, New Delhi-110017.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Saurabh Roy.