



DELHI JAL BOARD: GOVT. OF NCT OF DELHI
OFFICE OF DIRECTOR (REVENUE)
VARUNALAYA PHASE-II, KAROL BAGH,
NEW DELHI-110005



“STOP CORONA: Wear Mask, Follow Physical Distancing, Maintain Hand Hygiene”

No. DJB/DOR/IO/2021/ 12306

Date: 21.12.2021

INSTRUCTIONAL ORDER

Subject:- Sanction of New Water Connection.

A number of reforms have been initiated by DJB to ease the progress, simplify/ reduce documentation requirement for sanction of water connection to every household in Delhi. Following IOs & Circulars have been issued in the recent past:-

1. Circular NO. DJB/DOR/NWC/2020/4858 to 4956 dated. 06.10.2020 regarding Simplification of Procedure for Sanction of New water Connection.
2. Circular No. DJB/ Addl.CEO/DOR/Compliance Burdensome/188/2021/2489 dated. 16.03.2021 regarding Guidelines for sanction of water sewer connection- Simplifying Compliance Burden.
3. O.O No. 85 dated. 10.12.2021 regarding Faceless Revenue Offices.

ZROs have reported that plot size is many a times not correctly given in online form by applicants, therefore, filed inspection is required and JE/AEE requires time for calculation of IFC on the properties constructed on plot sizes above 200 Sqm. ZROs have reported during the course of meeting with CEO held on 10.12.2021 that AEE & JEs are seeking layout Plan/ Maps from the consumers for calculation of Infrastructure Charges. Due to this, connection files are being delayed.

In this regard, Para 3 of O.O No. 85 dated. 10.12.2021 regarding Faceless Revenue Offices clearly mentions –

“(b) Every service must be sanctioned/ approved within timelines, failure of which, it will be deemed approved on 16th day. Bill will be issued on basis charges subject to levy of any other applicable charge such as IFC, previous dues in next bill.

(c) Filed inspection will be discontinued in new connection cases on the properties on plot size upto 200 Sqm. on the basis of application/ document submitted. In case, plot size is not correctly informed by applicant, applicable Infrastructure Charges(IFC) may be levied in future bills. JE/AEE will be required to confirm the area and calculate the IFC wherever applicable at the time of laying water and sewer connection alongwith installation of meter.”

Thus, on the basis of application & document, connection will be sanctioned. In all such cases, if plot size is found above 200 Sqm, IFC as per policy will be calculated by JE/AEE, ZRO with add the same in the future bill of the concerned consumer.

CEO has desired during the meeting, JEs should not insist on layout Plans/ Maps. Therefore, JE should calculate the charges on the basis of actual plot size and built-up area of the applicant. Even for properties constructed on plot size above 200 Sqm., layout Plans/ Maps may not be insisted in case applicant doesn't have the same and on the basis of actual measurement, IFC may be calculated.

Fir strict compliance by all concerned.

Akriti
23/12/21
(Akriti Sagar)
Director (Revenue)

All EEs(W/S/R)

All JDRs/DDRs/ZROs

Copy for information/ necessary action to:

1. PS to Hon'ble Chief Minister, Delhi for kind information of Hon'ble Chief Minister
2. PS to Chairman for kind information of Hon'ble Chairman
3. PS to Vice-Chairman for kind information of Hon'ble Vice-Chairman
4. Secy. To CEO
5. Member (A) / Member (F)/ Member(W)/ Member(D)
6. All Chief Engineers/ All ACEs
7. Director (F&A)/ Director (A&P)/ Secretary, DJB
8. DOV/ Jt. Director (F&A)-I,II
9. EE(EDP); for uploading on DJB website.
10. Project Director, M/s WIPRO Ltd., Varunalaya Building, Phase-II for necessary modification in application software.
11. Guard File.

Addl. Chief Engineer (Project)-I
EDP Cell, Delhi Jal Board, GNCTD
Dy. No. 2634 dt. 28-12-2021

Prag-I(EDP)

S.P.W.
28.12.2021
EE(EDP)

Akriti
23/12/21
Director (Revenue)