

**FINANCIAL ASSISTANCE SECTION (FAS)
DEPARTMENT OF SOCIAL WELFARE
(GOVERNMENT OF NCT OF DELHI)
GLNS COMPLEX, DELHI GATE, NEW DELHI - 110002**

F.No.PA/DSW/MISC/2021 -22/916 To 930

Dated: 19-8-2021

Order

Hon'ble Chief Minister has desired from the Department to collect and update the mobile numbers in the data base of all the ongoing beneficiaries enrolled under " Old age and Disability Pensio" and to verify those mobile numbers at their end through call centre or any other agency as feasible. "Non-availability of Mobile Numbers is considered as the major bottleneck in contacting the beneficiaries to undertake qualitative evaluation about the schemes". Necessary directions in this regard have already been issued from this office. (Copy enclosed)

Hence, all the District Social Welfare Officers are hereby directed to send a list of all pensioners in their district with their mobile number and their current address. This should be given in the form of CD which is to be deposit with DD (FAS) by 03.09.2021.

Further, if any contact and phone number is incomplete, the District Social Welfare Officers has to give specific reasons/justification in this regard and also efforts should be made by them to get the same collected.

This may be given top priority and non-compliances will be viewed seriously.

Encl : Copy of Directions of Hon'ble Minister

For compliance:

1. All District Social Welfare Officers

R Singh

**(Dr. Rashmi Singh, IAS)
Spl. Secy - cum - Director, SW**

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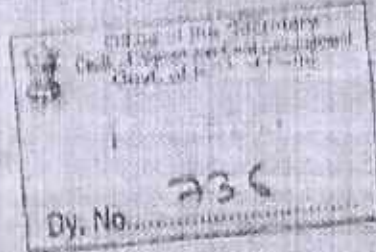
1. OSD to Minister (SW/WCD),
2. PPS to Secretary, GNCTD. GLNS Complex, Delhi Gate, Delhi
3. Dy. Director (FAS), GNCTD. GLNS Complex, Delhi Gate, Delhi
- ✓ 4. Sr. System Analyst for uploading on the website of the Department.

289/ce
23/8/21

Office of the Minister
(Social Welfare, WCD, SC/ST, Cooperative, GE)

1. Following pensions are being granted by the Department of Social Welfare and Department of WCD :

- i) Old Age Pension
- ii) Widow Pension
- iii) Disability Pension



2. The data available with the department regarding the above pensions has been scanned and it has been found that mobile number of number of beneficiaries are not available which are proving to be major bottleneck in contacting the beneficiaries to undertake qualitative evaluation about the schemes.

3. Hon'ble Chief Minister has desired that the departments concerned will take an immediate exercise to collect the mobile number of all the beneficiaries and all these mobile numbers will be get verified either by the department itself or through call centre or any other agency as feasible.

4. Further, Hon'ble CM has desired that the above directions be complied with within a period of one month from now and a soft copy of the updated data regarding the three schemes are sent for perusal.

Rajendra Pal Gautam
(Rajendra Pal Gautam)
Minister (SW/WCD)

As stated compliance

[Signature]
Secretary (WCD)

Secretary (SW)

Copy to : Director (SW/WCD)



Director (SW)
23/12/21
23/12/21
23/12/21

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