

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 29.11.2021

Complainant : Sh.Subham Aggarwal.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Munish Kumar,
Executive Engineer(M-37) – Present.

Grievance No. : PGC/2021/A.II/DJB/36

1. Brief facts of the case

1.1 Sh. Subham Aggarwal has filed a grievance petition before Public Grievances Commission, aggrieved by non-supply of water in Mahavir Enclave for the last six months. Further, the residents of Mahavir Enclave have to depend on Govt. tankers or private paid tankers in the absence of water supply.

2. Facts emerged during the proceedings.

2.1 Shri Munish Kumar, Executive Engineer(M-37), Delhi Jal Board, GNCT of Delhi filed an action taken report. It is stated by him that “*Mandir Marg Mahavir Enclave is an unauthorized colony/un-planned area having large population density which has vertically grown over a period of time. There is huge demand of water supply in the area. Piped water supply in the area is supplemented by water tanker as per requirement. The complainant has been contacted and he confirmed that presently he is getting sufficient water supply. He has been assured that water supply shall be supplemented through tanker as and when required.*”

2. The complainant is not present. However, an e-mail dated Nov.29, 2021 has been received from the complainant. It is stated by him that there has been improvement in the water supply in his area and they get water for 01 hours on alternate days (03 days a week) which is sufficient for them in winters but their major concern is the problem of water supply in summers.

3. Directions :

3.1 In view of the submissions made by the complainant in his e-mail letter, the case of the complainant stands disposed of.

3.2 Executive Engineer(M-37), Delhi Jal Board, GNCT of Delhi, is requested to take appropriate measures to ensure that water is supplied regularly in the concerned area in summer also.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/36

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M-37), Delhi Jal Board, GNCT of Delhi, Overhead Tank, Opposite Bharti College, Janakpuri, New Delhi.
E mail: eesw1janakpuri@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Shri Subham Aggarwal.