

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 06.12.2021

Complainant : Sh Harish Sharma.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Sh.Mahesh Sharma,
ZRO(NW)-II, Rohini – Present.
Grievance No. : PGC/2021/A.II/DJB/35

1. Brief facts of the case

1.1 Sh. Harish Sharma, has filed a grievance petition before Public Grievances Commission, aggrieved by incorrect water bill in respect of K.No.8607760000 (F 5 251, Sector 16, Rohini, Delhi.

2. Facts emerged during the proceedings.

2.2 The complainant is not present. However, an email dated Oct.28, 2021 has been received from the complainant. It is stated in said e-mail that his billing issue with Delhi Jal Board is resolved now and he has already made the payment as well. He also thanked the Commission.

3. Directions :

3.1 In view of the submissions made by the complainant in his e-mail letter that his grievance has been redressed, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/35

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Sh.Harish Sharma.