

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 06 October, 2021

Complainant : Smt. Bhagwati Pandey

Respondent : Principal Secretary,
H&FW Department,
Govt. of NCT of Delhi
Through :-
Shri G.S. Rawat, Jr. Asstt.

Grievance No. : PGC/2020/A-II/H&FW/04

1. Brief Facts of the Case

The complainant Smt. Bhagwati Pandey has filed a grievance in the Commission stating that due to callous, inhumane and lethargic attitude of officials of Lok Nayak Hospital, she could not get the payment of his GPF contribution of her late husband even after 19 years of termination of his service. The complainant has requested for expeditious action in the matter.

2. Facts emerged during the hearing

2.1 Shri G.S. Rawat, Junior Assistant from Lok Nayak Hospital is present and submitted Sanction (GPF Final Payment) for payment of the amount credit in the subscriber GPF account No. 2241. Smt. Bhagwati Pandey wife of Late Shri Pitamber Dutt has been authorized to draw a sum of Rs. 22,673/-. The entire amount available in the General Provident Fund Account with interest has been calculated by presenting a bill in the prescribed format in the PAO. The final payment has been calculated on the basis of the Pass Book.

2.2 The complainant's son Shri Himanshu came in the Commission on 09.11.2021 and conveyed thanks to the Commission for resolving his grievance in the form of payment of Rs. 22,673/- on account of GPF contribution in respect of his late father.

3. Directions of PGC

In view of the above, the Commission has decided to close the case in PGC.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2020/A-II/H&FW/10/

Dated :

- 1 The Medical Director, Office of the Medical Director, Lok Nayak Hospital, New Delhi-110002.
- 2 The Medical Superintendent, Lok Nayak Hospital, Govt. of NCT of Delhi, J.L. N. Marg, New Delhi.
- 3 The Administrative Officer, Lok Nayak Hospital, Govt. of NCT of Delhi, New Delhi-110002.
- 4 The Pay & Accounts Officer-XV, MRD Block, LN Hospital, New Delhi-110002.
- 5 Smt. Bhagwati Pandey