

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 29.09.2021

Complainant : Sh. Yogender Kumar Kaushik.

Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.

Grievance No. : PGC/2021/A.II/Edn./22

**1. Brief facts of the complaint**

1.1 Sh. Yogender Kumar Kaushik has filed a grievance petition in PGC, aggrieved by non-reimbursement of medical bill amounting to Rs.4,19,060/- incurred on his Covid-19 treatment taken in emergent condition in Yashoda Super Specialty Hospital, Kaushambi, Ghaziabad, which is empanelled hospital under DGEHS. Further, he was refused cashless facility for treatment by the hospital despite being pensioner against DGEHS card. He submitted his medical bill for reimbursement on 26.10.2020 to the Principal of the school. However, his medical bill was not reimbursed to him till date by the school and Education Department. The complainant retired as T.G.T from Govt. Boys Sr. Secondary School No.1, Mansarovar Park, Shahdara, Delhi – 110032.

## **2. Relevant facts emerging during the hearing**

2.1 A letter dated 27.09.2021 from HoS, Govt. Boys Sr. Secondary School No.1, Mansarovar Park, Shahdara addressed to the DDE (Zone-VI), Distt. North East is filed on behalf of the school. It is stated in the letter that:-

- “1. The status of PGMS by PAO – XVII is enclosed herewith.*
- 2. The written statement of Mr. Yogender Kumar Kaushik of no more objection against school and higher competent authority.*
- 3. The receipt of e-payment details of the payment against medical bill of Rs.3,31,161/- instead of Rs.4,19,060/- by the PAO – XVII is enclosed herewith.*

*In view of above, the applicant has no grievances at present against his medical reimbursement bill and HoS.”*

2.2 The complainant send an e-mail dated 15.09.2021 stating therein that “An amount of Rs.3,31,300/- has been reimbursed to him on 14.09.2021. Hence, the matter may be treated as dealt with and hearing fixed on 29.09.2021 may please be cancelled.”

## **3. Directions of the PGC**

3.1 The case stands disposed of as the complainant, vide his e-mail dated 15.09.2021, submitted that his grievance regarding non reimbursement of medical bill amounting to Rs.4,19,060/- has been satisfactorily resolved by the respondent department.

**(SUDHIR YADAV)**  
MEMBER

No. PGC/2021/A.II/Edn./22

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education / Nodal Officer(PGC), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.

3. The Dy. Director of Education, Distt. North East, RPVV, B-Block, Yamuna Vihar, Delhi – 110053.
4. H.O.S, Govt. Boys Sr. Secondary School No.1, Mansarovar Park, Shahdara, Delhi – 110032. (School ID 1106006).
5. Sh. Yogender Kumar Kaushik