

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25.08.2021

Complainant : Sh. Mahabir Singh Kharb.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through Sh. Ramesh Chand,
HOS, Govt. Boys Sr.Secondary School
No.02 (ID No.1309125), Adarsh Nagar, Delhi –
Present.

Grievance No. : PGC/2020/A.II/Edn./05

1. Brief facts of the complaint

1.1 Shri Mahabir Singh Kharb, has filed a grievance petition before Public Grievances Commission aggrieved by non-payment of 10 days Leave Encashment (LTC), Medical bills and EL upto 300.

2. Relevant facts emerging during the hearing

2.1 The complainant stated in his complaint that he retired on 31.12.2016 as Teacher. His re-employment lasted till 19.12.2018. He went on LTC in December, 2018. His journey fare was paid but 10 days Leave Encashment on LTC has not been paid so far. Further, 43 E.L. were entered in his Service Book but these were struck off by Shri Ramesh Chand, H.O.S, of Govt. Boys Sr.Sec.School, No.2, Adarsh Nagar, Delhi.Further, medical bill for the amount incurred by him on the treatment of his wife has also not been paid.

It is further stated that he is eligible to get cash of 300 E.L if he earns. He had 270 E.L. in total. During his re-employment he earned 43 E.Ls. Other similarly placed employees have got the same benefit from their respective schools.

2.2 Sh. Ramesh Chand, HOS, Govt. Boys Sr.Secondary School No.02 (ID No.1309125), Adarsh Nagar was present in the hearing and submitted an action taken report dated 24.08.2021 on behalf of Deputy Director of Education, District North West-A stating therein that:-

“1. The payment for reimbursement of 10 days Earned Leave encashment (LTC) has been prepared after obtaining approval of the Regional Director of Education (North). The bill will be submitted to PAO for making the payment direct to his account under ECS mode.

2. Further, medical reimbursement claim of Shri Mahabir Singh Kharb was forwarded to DGEHS for ascertaining the admissibility for taking OPD treatment by the beneficiary from non empanelled Dahiya Eye & Maternity Hospital, Sonipat. Now, the file has been received back from DCGS with the remarks that

“In this regard, it is informed that any OPD treatment in private hospitals not recognized/empanelled under the scheme shall not be admissible for reimbursement.” (Copy enclosed).”

2.3 Sh. Ramesh Chand, HOS, Govt. Boys Sr.Secondary School No.02 (ID No.1309125), Adarsh Nagar, Delhi submitted that as regards the complainant's grievance regarding non-payment of 10 days Leave Encashment, the payment for reimbursement of 10 days Earned Leave encashment (LTC) has been approved by the Regional Director of Education (North) and the bill will be submitted to PAO for making the payment directly to the complainant's bank account.

As regards his other grievance regarding reimbursement of medical treatment in r/o OPD treatment taken by his wife from non empanelled hospital, Dahiya Eye & Maternity Hospital, Sonipat, Haryana, the matter was forwarded to DGHS and the DGHS advised that OPD treatment taken in private hospitals, not recognized or empanelled under the DGEHS, is not admissible for reimbursement. Sh. Ramesh Chand, HOS of the said school further alleged that the complainant has forged the OPD slip, Discharge Summary slip as well as Emergency Certificate in his own handwriting and is now trying to mislead

the Commission by making false claims in respect of taking his wife in emergency condition for medical treatment.

2.4 The Commission is satisfied with the action taken by the respondent department with regard to non-payment of 10 days Leave Encashment, which the department has now approved for payment. With regard to the second grievance of the complainant regarding non payment of medical reimbursement for OPD treatment taken by his wife from non empanelled hospital in emergency condition, the Director of Education, GNCT of Delhi is advised to reconsider the matter on sympathetic ground at their own level and apprise the complainant as well as the Commission of the outcome of this grievance.

3. Directions of the PGC

3.1 The Deputy Director of Education, District North West-A, GNCT of Delhi is advised to reconsider the matter regarding non payment of medical reimbursement for OPD treatment taken by his wife from non empanelled hospital in emergency condition on sympathetic ground at their own level and apprise the complainant as well as the Commission of the outcome of this grievance.

3.2 With these directions, the case stands disposed of in the Commission.

(SUDHIR YADAV)
MEMBER

PGC/2020/A.II/Edn./05

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Special Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054 to ensure presence

of concerned Dy. Director of Education on the next date of hearing.

4. Regional Director of Education (North), FU Block, Pitampura, Delhi-110034.
5. Deputy Director of Education, District North West-A, BL-Block, Shalimar Bagh, Delhi-110088.
6. Dr. B.S. Aggarwal, DDE (Zone-9), Dte. of Education, District North West (A), BL Block, Shalimar Bagh, Delhi – 110088
7. HOS/Vice-Principal, Govt. Boys Sr. Secondary School No.02 (ID No.1309125), Adarsh Nagar, Delhi-110033.
8. Shri Mahabir Singh Kharb