

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.09.2021

Complainant : Sh. Mahavir Singh.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through Sh. N.K. Singh, Principal,
GBSSS,C-2, Yamuna Vihar.

Ms. Alka Rani,
Asstt. Accounts Officer, PAO-8,
GNCT of Delhi.

Sh. Dherendra Singh, A.S.O.,
Vigilance Branch, Directorate of Education
– Present.

Grievance No. : PGC/2021/A.II/Edn./13

1. Brief facts of the complaint

1.1 Sh. Mahavir Singh has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of post retirement benefits i.e. Gratuity, leave encashment, insurance, commuted pension etc. Further, his PPO number is also not generated by the department. He retired as Principal from GBSSS,C-2, Yamuna Vihar, Delhi on 31.05.2020.

2. Relevant facts emerging during the hearing

2.1 Sh. N.K. Singh, Principal, GBSSS,C-2, Yamuna Vihar was present in the hearing and filed a status report dated 07.09.2021 on behalf of Office of Dy. Director of Education (North-East), stating in the report that :

“The complainant is a retired Principal whose retiral benefits could not be released due to pending vigilance clearance. But after intervention of Hon’ble LG Office, vigilance clearance has been issued and accordingly, the school office forwarded the bills for Gratuity and commutation of pension to the concerned PAO and payments have been made. The remaining bills for payment of CGEIS and EL encashment are now been sent to PAO for payment after getting them duly vetted by accounts functionary. The detail of bills is given as under:

S.No	Retirement benefit	Amount (in Rs.)	Bill No.	Status
1	Gratuity	14,86,511	GRA 68 dt 27.07.21	Paid
2	Commutation of Pension	20,21,624	COMM. dt 27.07.21	Paid
3	EL Encashment	12,02,760	LE 98 dt 3.09.21	Submitted in PAO
4	CGEIS	72,058	INS 99 dt 3.09.21	Submitted in PAO

Further, it is submitted that we submitted all necessary documents in the office of the PAO for generation of PPO of Sh. Mahavir Singh and as per the existing practice, the same was generated by the PAO. ATR in the matter of release of pension may be sought from PAO VIII.”

2.2 Ms. Alka Rani, Asstt. Accounts Officer, PAO-8, was present in the hearing and filed a status report dated 06.09.2021 on behalf of Office of PAO-VIII, GNCT of Delhi stating in the report that :

“As per practice, the Head Of Office (HOO) forward the case of pension of the retiree to Pay and Accounts Office along with required forms. One of the form is Form 7 in which, the HOO has to give clear cut status of vigilance report by stating either YES or NO.

In the present case of Sh. Mahavir Singh (ex-Principal), the column No.16 of Form 7 is showing No DP is pending and a proposal for initiation of DP against Sh.

Mahavir Singh was approved by the Hon'ble LG for putting the matter to rest, that is why, the case was sent back to the HOO with the request to provide clear cut status of vigilance clearance.

The case was again received in PAO VIII dated 20.07.21. Now, the HOO has mentioned at column No.16 of Form 7 as "NO". Since the other formalities have already been checked by the PAO office, hence, this office has issued Authorities of Gratuity and Commutation of Pension on 23.07.21 vide dispatch No.F15/160/21/999-1000 and F15/160/21/1001-02.

The Head Of Office of GBSSS,C-2, Yamuna Vihar sent the bill No.68 & 69 dated 27.07.21 amounting to Rs. 14,86,511/- and Rs. 20,21,624/- for Gratuity and Commutation respectively, the same bills have been passed dated 29.07.21.

The Head Of Office of GBSSS,C-2, Yamuna Vihar sent the bill No.98 & 99 dated 03.09.21 amounting to Rs. 12,02,760/- and Rs. 72,058/- for leave encashment and insurance respectively, received on 06.09.21. The same bills have been passed dated 06.09.21."

2.3 Sh. Dherendra Singh, A.S.O., Vigilance Branch, Directorate of Education was present in the hearing and filed a status report dated 07.09.2021, stating in the report that :

"A meeting was held with the Dy. Director of Education (North-East) and Principal, GBSSS,C-2, Yamuna Vihar, Delhi and it was directed to them to comply with the directions of Hon'ble PGC in the matter. Further, a letter dated 03.09.2021 (copy enclosed) was sent to Dy. Director of Education (Distt. North East - I) to comply with the directions dated 08.07.21 of Hon'ble PGC and provide the latest status of payment of pensionary benefits in respect of Sh. Mahavir Singh, Principal (Retd.) to this office latest by 06.09.21, which has not been received till date. However, Sh. Narendra Kumar Singh, HOS, GBSSS,C-2, Yamuna Vihar, Delhi, has intimated telephonically that most of the retirement benefits have been paid to Sh. Mahavir Singh and rest of the retirement benefits will be paid by today."

2.4 The complainant present in the hearing submitted that he got all his post retirement benefits except regular monthly pension and arrears of pension w.e.f. 01.06.2020 to till date.

3. Directions of the PGC

3.1 The complainant's grievances regarding gratuity, leave encashment, insurance, commuted pension has been redressed by the department except monthly pension and arrears of pension w.e.f. 01.06.2020. The Dy. Director of Education (North-East) is advised to coordinate with the Central Pension Accounting Office (CPAO) and PAO VIII for processing of complainant's pension and arrears of pension, in a time bound manner and apprise the complainant as well as the Commission of the outcome of this grievance.

3.2 With these directions, **the case stands disposed of in the Commission.**

(SUDHIR YADAV)
MEMBER

No. PGC/2021/A.II/Edn./13

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054
4. Ms. Neelam Yadav, Dy. Director of Education, District North East - I, Dte. of Education, GNCT of Delhi, B-Block, Yamuna Vihar, Delhi-110053.
5. Sh. Dharmender Singh, Deputy Director (Vigilance Branch), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi - 110054.
6. Pay and Accounts Officer-8 (PAO-8), GNCT of Delhi, GTB Hospital Complex, Dilshad Garden, Delhi – 110095.
7. Sh. Mahavir Singh

