

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.09.2021

Complainant : Sh. Kishori Lal Ahuja.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
through
Sh. Gurmail Singh, Vice Principal,
GBSSS, Tagore Garden, New Delhi – 110077
– Present (School ID 1515139).

Grievance No. : PGC/2021/A.II/Edn./20

1. Brief facts of the complaint

1.1 Sh. Kishori Lal Ahuja has filed a grievance petition in PGC, aggrieved by non-payment of pensionary benefits by the Education Department/school till date. The complainant has retired on 28.02.2021 from the post of Lecturer (English) at Govt. Boys Sr. Secondary School, Tagore Garden, New Delhi – 110027.

2. Relevant facts emerging during the hearing

2.1 Sh. Gurmail Singh, Vice Principal, Govt. Boys Sr. Secondary School, Tagore Garden (School ID 1515139) was present in the hearing and filed an Action Taken report dated 02.09.2021 stating in the report that “*Sh. Kishori Lal Ahuja submitted his application to PAO, GPF Cell on 02.07.2021 which was forwarded by HOS of above school. Account Officer (PF-III) has submitted their reply on 05.08.2021 through*

speed post to Sh. Kishori Lal Ahuja vide No.F.2/GPF Cell/PF-III/KLA/2021-22, in which, they have clarified all the grievance of Sh. Kishori Lal Ahuja (copy attached). Sh. Kishori Lal Ahuja has stated through an e-mail that he has received all his dues and grievances have been redressed, copy of mail attached.”

2.2 The complainant was not present in the hearing. However, he has sent an e-mail dated 09.08.2021 stating therein that he has received all his dues and arrears on account of his retirement. Nothing is due against his department. His all grievances related to corrected amount of GPF, Leave Encashment, Employee Group Insurance money, PPO No. and Health Card have been redressed. Therefore, he has requested for closure of the present grievance being heard in the PGC.

3. Directions:

3.1 **The case stands disposed of** as the grievance of the complainant has been resolved to his satisfaction by the respondent department. Further, the complainant is at liberty to approach the Education Department as well as the Commission in case he has further grievance with regard to his present complaint.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/A.II/Edn./20

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education / Nodal Officer (PGC), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education, District West-A, Govt. of NCT of Delhi, Karam Pura, New Moti Nagar, New Delhi – 110015.
4. The Head of School, Govt. Boys Senior Secondary School, Tagore Garden, New Delhi – 110027. (School ID 1515139).
5. Sh. Kishori Lal Ahuja

