

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.09.2021

Complainant : Sh. Ashok Kumar Joshi.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.

Grievance No. : PGC/2021/A.II/DSW/05

1. Brief facts of the case

1.1 Sh. Ashok Kumar Joshi has filed a grievance petition before Public Grievances Commission regarding disability pension from Social Welfare department in respect of his Ward, Master Tanish Joshi, who is suffering from Specific Learning Disability (SLD). He has 40% Specific Learning Disability. The complainant has enclosed Disability Certificate of his son to support his claim.

2. Facts emerged during the proceedings

2.1 Ms. Manju Chandra, Asstt. Boarding Supdt. (FAS Branch), Dte.of Social Welfare was present in the hearing and submitted an action taken report dated 23.07.2021 stating therein that:-

“Financial Assistance Section, Social Welfare department, GNCT of Delhi is running the scheme namely ‘Financial Assistance for Persons with Special Needs’ for disabled persons under which Rs.2500/- p.m. is provided. Application has to be submitted online through e-district portal.

The applicant shall be entitled for Financial Assistance if he/she is:

- 1. A resident of the NCT of Delhi for at least 5 years preceding the date of submission of application.*
- 2. His/her annual family income should not be more than Rs.1 lacs p.a. from all sources.*
- 3. Has a ‘singly operated’ account in any bank for receiving the payment.*

4. *The applicant should have disability not less than 40%.*
5. *The applicant should not be a recipient of any such assistant from any other source.*

If the applicant fulfils the prescribed eligibility criteria under this scheme, he/she can apply online through e-district portal (edistrict.delhigovt.nic.in). Details of the scheme/process is available on e-district portal (edistrict.delhigovt.nic.in). Scheme details is also available on departmental website (www. socialwelfare.delhigovt.nic.in)”

2.2 Ms. Manju Chandra, Asstt. Boarding Supdt. (FAS Branch), Dte.of Social Welfare submitted that the complainant can contact district social welfare offices for further cooperation and information in the matter, in case he requires any type of assistance in applying for financial Assistance in respect of disabled persons.

2.3 The complainant was not present in the hearing.

3. **Directions**

3.1 The complainant is advised to apply online through e-district portal for financial assistance for the scheme for disabled persons under which Rs.2500/- per month is provided. Further, he can approach any of the district social welfare offices in case, he needs assistance for applying to the department under the said scheme.

3.2 With these directions, **the case stands disposed of in the Commission.**

(SUDHIR YADAV)
MEMBER

No. PGC/2021/A.II/DSW/05

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy. Director (FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
3. Sh. Ashok Kumar Joshi