

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 10.03.2021

Complainant : Smt. Bakshish Kaur

Respondent : The Commissioner,
Labour Department,
through
Sh. Somdutt Sharma,
Asstt. Labour Commissioner
- Present.

Grievance No. : PGC/2020/Labour/22

1. Brief facts of the case

1.1 Smt. Bakshish Kaur has filed a grievance in PGC regarding non release of gratuity by Kukreja Hospital, Mayur Vihar, Delhi. She has stated that she has worked in Kukreja Hospital from 01.05.2011 to 16.10.2020 as Staff Nurse (ICU/Casualty). However, she has not received her gratuity amount till date.

2. Facts emerged during the proceedings

2.1 Sh. Somdutt Sharma, Asstt. Labour Commissioner, Labour Department, GNCTD was present in the hearing and has submitted an Action Taken Report dated 02.02.2021 stating therein that:-

“The Employee/complainant has failed to appear for hearing fixed for 11.02.2021 at 10:30 AM by the Controlling Authority, Under the Payment of Gratuity Act, 1972, District East. Now, the meeting has been re-fixed for 25.03.2021 at 12:30 PM.

Mr. Waseem Ansari authorized representative of Employee/complainant has stated that they have settled the matter with the management. Therefore, the Employee/complainant is directed to produce the settlement letter at the hearing fixed for 10.03.2021 at 12:30 PM.”

2.2 The complainant was not present in the hearing. However, she has informed telephonically that her grievance has been resolved by the department and the case may be closed in the Commission.

3. Directions

3.1 The case stands disposed of as the complainant's grievance has been redressed to her satisfaction.

(SMT. MADHU SHARAN)
MEMBER (PGC)

No. PGC/2020/Labour/22

Dated:

Copy to:

1. The Commissioner, Labour Department, Govt. of NCT of Delhi,
5- Sham Nath Marg, New Delhi-110054.
2. Smt. Bakshish Kaur