

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 27.09.2021

Complainant : Sh.Surinder Kumar Jain.

Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Through Ms. Payal Mahajan,
Nodal Officer, BSES Yamuna Power Ltd.

Shri Rajender Atwal,
Divisional Officer,
Delhi Fire Service – Present.

Grievance No. : PGC/2021/A.II/Power/30

1. Brief facts of the case.

1.1 Sh.Surinder Kumar Jain filed a grievance petition before Public Grievances Commission with the request to releasing of new connection at H.No.24/24, G/F Rahul Apartments (Application No.8003544236 dated 20.9.2018) by BSES Yamuna Power Limited.

2. Facts emerged during the proceedings

2.1 Divisional Officer, Delhi Fire Service filed an Action Taken Report. As per report *“The matter was examined and observed that Shri Surinder Kumar Jain applied for new electric connection to BSES Yamuna Power Ltd. on 20.09.2018.*

Further, Delhi Fire Service does not issue NOC/FSC for the purpose of installation of electric connection and a public notice has also been issued by this department. However, the fire clearance is mandatory for the occupancies, classified under Rule 27 of Delhi Fire Service

Rules-2010. The building plans of these buildings are required to be referred by local authority i.e. MCD/DDA etc. under rule-34 of DFS Rules-2010.

Further, as per record, this department has never received any reference from local authority in respect of fire safety clearance to H.No.24/24, G/F Rahul Apartments.”

2.2 Ms.Payal Mahajan, Nodal Officer, BSES Yamuna Power Ltd. filed an action taken report stating therein that the “*Demand note has been generated against new connection order No.8005182621.*”

She further stated that on the basis of recent amendment by DERC and internal guidelines issued by the respondent department, electricity connection was released to the complainant.

2.3 The complainant is not present.

3. Directions of the PGC:

3.1 In view of the fact that the electricity connection has been released to the complainant, as requested by him, the case stands disposed of. However, Head Customer Care, BSES, Yamuna Power Limited is requested to provide copy of the latest guidelines/amendment by DERC as well as well internal guidelines issued by the respondent department in this regard for reference of the Commission.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2021/A.II/Power/30

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.

2. The Head Customer Care, BSES Yamuna Power Ltd, Corporate Annexe, 1st Floor, CBD-III, Near Aggarwal Fun City Mall, Karkardooma, New Delhi-110092.

E mail: payal.mahajan@relianceada.com.

3. The Director, Delhi Fire Service, GNCT of Delhi, Delhi Fire Service Headquarters, Opp. Metro Bhawan, Connaught Circus, New Delhi.

4. Sh.Surinder Kumar Jain.