

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 06th Sept., 2021

Complainant : Sh. Banwari
Respondent : Deputy Commissioner
(Karol Bagh Zone), North DMC
Grievance No. : PGC/2021/MCD/09

1. Brief facts of the complaint

Sh. Banwari has filed a grievance in this Commission regarding nonpayment of terminal benefits after his retirement from the post of Malli on 31.05.2020, from Karol Bagh Zone.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings in the matter and in the hearing held on 06.09.2021 following are present :

Complainant : Present
Respondent : Sh. Pankaj Sharma, D.A.,
Horticulture Deptt., KBZ
Sh. Rajesh Kumar, SSA,
GPF Cell, North DMC

3. Relevant Facts that emerged during the hearing :

3.1 Sh. Pankaj Sharma from Horticulture Department, Karol Bagh Zone is present in the hearing and informed that he was on leave and could not

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Wear Mask, follow physical distancing & maintain hand hygiene.”***

collect the details of the case and requested for some time to submit a report. His request was acceded to and he was advised to submit a report on 09.09.2021.

3.2 Sh. Rajesh Kumar, SSA, GPF Cell, North DMC is present in the Commission and informed that GPF account No. of the complainant is not mentioned in the grievance and in the absence of the GPF account number they are not in a position to provide the desired information.

3.3 On 09.09.2021 Sh. Pankaj Sharma, Dealing Asstt., Horticulture Department, Karol Bagh Zone, North DMC is present in the Commission and submitted a report stating that the leave encashment and GPF have been paid to the complainant on 02.06.2021 and 09.07.2021 respectively. PPO sheet has been issued to him. Gratuity Bill has been passed by the department and payment will be made in due course of time. There was an objection in GIS Bill from the Accounts Officer, GIS, North DMC which has been removed and the same has been again submitted to the GIS Section, North DMC for payment.

4. Recommendations of the PGC

4.1 Sh. Jitender Kumar, Dy. Director, Horticulture, Karol Bagh Zone is advised to ensure that regular pension of the complainant is started and his remaining payments i.e. gratuity and GIS are paid to him.

4.2 D.C.A (Final Payments), North DMC is advised to release the remaining terminal benefits of the complainant in a time bound manner along with start of regular pension.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

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No. PGC/2021/MCD/09

Dated :

To:

1. Dy. Controller of Accounts, Final Payments, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, JLN Marg, New Delhi – 110002.
2. Dy. Director of Horticulture, Karol Bagh Zone, Near Khalsa College, Anand Parvat, Karol Bagh, New Delhi – 110005

Copy for information to :

Sh. Banwari

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