

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 08.07. 2021

Complainant : Sh. Rajender Kumar,
Respondent : Deputy Commissioner
Civil Lines Zone,
Grievance No. : PGC/2021/MCD/18

1. Brief facts of the complaint

Sh. Rajender Kumar has filed a grievance in PGC regarding allotment of Tehbazari in Civil Lines Zone, North DMC.

2. Proceedings in the Public Grievances Commission

2.1 The PGC has convened first hearing in the matter on 08.07.2021 wherein the complainant was not called due to COVID – 19 situations. None present from the Civil Lines Zone, North DMC inspite of information to the Dy. Commissioner office and Asstt. Commissioner concerned. This has been viewed adversely by the Commission.

3. Relevant Facts that emerged during the hearing :

A status report through what's app in the matter is submitted under the signatures of the Asstt. Commissioner, Civil Lines Zone stating that :

“The allotment of Tehbazari to the complainant is a policy matter and year 2007 onwards no tehbazari has been allotted by the Municipal Corporation of Delhi and all the pending matters will be decided as per new policy of the department.”

***“No carelessness until there is a cure. Wear Mask,
follow physical distancing & maintain hand hygiene.”***

A copy of the status report submitted by the department is enclosed herewith this order for reference of the complainant.

4. Recommendations of the PGC

As this is a policy matter of the department no action is warranted on the part of the PGC & matter stands closed in the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/18/

Dated :

To:

Ms Sunita Chandra, Asstt. Commissioner, Civil Lines Zone, North DMC, 16 Rajpura Road, Delhi - 110054

Copy for information to :

Sh. Rajender Kumar

***“No carelessness until there is a cure. Wear Mask,
follow physical distancing & maintain hand hygiene.”***