

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 05th July, 2021

Complainant : Sh. R.D. Kardam,
Respondent : Deputy Commissioner
(Rohini Zone), North DMC
Grievance No. : PGC/2021/MCD/21

1. Brief facts of the complaint

Sh. R.D.Kardam has filed a grievance in PGC regarding non receipt of monthly pension of his wife, who has taken VRS from Rohini Zone, North DMC.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 05.07.2021 wherein the complainant was not called due to COVID-19 situations and Sh. Hoshiyar Singh, SS is present on behalf of the department.

3. Relevant facts that emerged during the hearing

Sh. Hoshiyar Singh, SS, Rohini Zone present in the hearing submitted a status report stating that :

“Smt. Kanta Rani, OS/ RZ was retired from the post on 01.08.2017. Her retirement benefits have been paid except two arrears i.e. pay diff. and VII CPC arrear for which bills have been passed.”

A copy of status report, addressed to the complainant, is also received from Accounts Officer, Pension/North DMC stating that :

“Pension till the month of January, 2021 has already been paid to Smt. Kanta Devi having PPO No. RZ/2017/Aug/DEMS/VRT/155 and pension for the remaining months will be paid on availability of fund.”

3.2 The matter was telephonically discussed with the complainant who informed that her pension has been released by the department.

4. Recommendations of the PGC

As the grievance of the complainant has been resolved by the department, the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/21/

Dated:

To:

Shri Hoshiyar Singh, S.S., Rohini Zone, North DMC, Zonal Office Building, Near Rajiv Gandhi Cancer Institute, Sector-5, Rohini, Delhi – 110085

Copy for information to :

Sh. R.D. Kardam