

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 16.03.2021

Complainant : Sh. Arun Kumar Mishra.
Respondent : The Director,
Dte.of Education, GNCTD.
Through
DDE (Zone-26), Distt. New Delhi - Present.
Grievance No. : PGC/2021/A.II/Edn./04

1. Brief facts of the complaint

1.1 Sh. Arun Kumar Mishra has filed a grievance petition before Public Grievances Commission aggrieved by non release of post retirement dues by the Dte. of Education.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 15.03.2021 has been filed by DDE (Zone-26), Distt. New Delhi, GNCT of Delhi. It is stated in the report that *“The grievance of Sh. Arun Kumar Mishra, TGT (Retd.) of Govt. Aided School (JPM Sr. Sec. School for Blind, LBS Marg, N.D.) was forwarded to Accounts Branch as the matter related to pensionary benefits are dealt by Accounts Branch.*

However, the reply dated 09.02.2021 received from the HOS, JPM Sr. Sec. School for Blind is as under:-

“the following is data pertains to Sh. Arun Kumar Mishra, TGT Hindi, retired from service on 30.04.2020 (Covid 19 period). He was paid the following dues:

1. GPF on 18.07.2020.
2. DGEHS on 08.10.2020

3. *Gratuity & Commutation on 29.10.2020*
4. *Pension book on 27.01.2021.*
5. *Leave Encashment : Bill No. LE/124 after verification of leave has been prepared and submitted in the PAO-XV (copy enclosed). It is hoped that the leave encashment shall be directly transferred through RTGS shortly.”*

2.2 The complainant was not present in the hearing.

3. Directions :

3.1 The Dy. Director of Education (Zone-26), District New Delhi, GNCT of Delhi is directed to personally coordinate with the PAO-XV for expeditiously processing of the amount of Leave Encashment. He is further directed to inform complainant about the passing of the bill with the concerned PAO and on transfer of amount to his bank account.

3.2 With these directions, the case is disposed of.

(MRS. MADHU SHARAN)
MEMBER (PGC)

PGC/2020/A.II/Edn./12

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education (HQ)/Nodal Officer, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education (Zone-26), District New Delhi, Plot No.5, Ashoka Hill, Jhandewalan, New Delhi – 110005.
4. Sh. Arun Kumar Mishra