

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.04.2021

Complainant : Shri Jai Bhagwan Vashisth.
Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through
Dr. Neelam,
Vice-Principal, Govt.Sarvodaya
Kanya Vidyalaya, Rana Pratap Bagh
Dr. B.S. Aggarwal, DDE (Zone-9),
District North West (A)– Present.
Grievance No. : PGC/2020/A.II/Edn./22

1. Brief facts of the complaint

1.1 Shri Jai Bhagwan Vashisth filed a grievance petition before Public Grievances Commission aggrieved by non-release of arrears of leave encashment and forwarding of documents/papers for increase in pension due to re-pay fixation w.e.f. 01.01.2006.

2. Relevant facts emerging during the hearing

2.1 Dr. Neelam, Vice Principal, Sarvodaya Kanya Vidyalaya, Rana Pratap Bagh, Delhi - 110007 was present in the hearing and submitted an action taken report stating therein that:-

“1. All the retirement benefits at school’s level have been sanctioned as per ATR submitted on 23.02.2021 as per our letter Ref No.SKV/RP Bagh/2021-1045 dated 23.02.2021.

- 1. This school vide Ref No.SKV/RP Bagh/2021/1106 dated 15.03.2021 approached DDE Zone IX requesting for necessary advice.*
- 2. As per our ATR dated 23.02.2021, we submit that no payment/difference of payment in r/o gratuity and pension revision is due on part of school.*

3. However on basis of PPO order No.668311700626, we have approached Pension cell and SBI, Delhi University branch. The school vide Ref No.SKV/RP Bagh/2021/1115 dated 24.03.2021 approached the Branch Manager SBI, Delhi University (0001067) regarding payment of commutation of pension and DCRG difference in respect of the applicant. The said branch confirmed that in the applicant's pension account, the difference of DCRG (Rs.1,61,304/-) and commutation of pension (Rs.1,84,856/-) have not been credited as on 24th March 2021 (copy of letter attached). It was verbally communicated by SBI official that the CPAO, Bhikaji Kama Place, Delhi will forward revised PPO to CPPC branch of SBI Chandni Chowk which will credit these amounts on receipt of the revised PPO.
4. **Important Note** - Shri Jai Bhagwan Vashisth has informed us telephonically that he has received all his pending dues of pension on 03.04.2021.

Summary: At school level, the necessary documentation has been done. The balance amount of DCRG and commutation of pension was awaited from CPAO, however, as per the complainant's telephonic information, he has received all his dues. No payment is due on part of school/zone.

2.2 The complainant was present in the hearing and submitted that all the pending dues has been paid to him and pension is also revised by the department. Hence, his grievance has been resolved to his satisfaction.

2.3 The Commission appreciates Dr. B.S. Aggarwal, DDE (Zone-9) and Dr. Neelam, Vice Principal, SKV Rana Pratap Bagh for putting untiring efforts and going out of their way in processing the case of the complainant.

3. Directions of the PGC

3.1 The case stands disposed of as the departmental representative present in the hearing, categorically submitted vide their action taken report, that all the pending dues of the complainant has been paid to him and pension is also revised by the department and the complainant, present in the hearing, also confirmed the statements of the departmental representative.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2020/A.II/Edn./22

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Spl.Director of Education/Nodal Officer(PGC), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.

- 3 Dy. Director of Education, Distt. North West-A, GNCT of Delhi, BL-Block, Shalimar Bagh, Delhi-110088.
4. HOS, Govt. Sarvodaya Kanya Vidyalaya (School ID No.1309028), Rana Pratap Bagh, Delhi-110007.
5. Shri Jai Bhagwan Vashisth

