

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.06.2021

Complainant : Ms. Surinder Kaur.
Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Grievance No. : PGC/2020/A.II/Edn./31

1. Brief facts of the complaint

1.1 Ms. Surinder Kaur has filed a grievance petition in PGC, aggrieved by non-receipt of her pensionary benefits (leave encashment and balance PF money). She complained against Ms. Harvinder Kaur, officiating HOS of Kalgidhar Khalsa Sr. Sec. School, Subhash Nagar (under Zone XV, New Moti Nagar, New Delhi) and Clerks, Ms. Kuldeep Kaur & Ms. Inderpal Kaur for exploitation, mental harassment and demand of money for release of retirement benefits. It is further stated that she approached DDE and EO of Zone XV but no action has been taken by them and they are turning a blind eye to all the misdeeds and corrupt practices of officiating HOS, Ms. Harvinder Kaur.

2. Relevant facts emerging during the hearing

2.1 A status report has been filed by the Office of the DDE (Distt. West-A), Dte. of Education dated 10.03.2021 stating therein that:-

“In the reference of Grievance No.PGC/2020/A..II/Edn/31 regarding PF fund amounting to Rs.1,31,351.80/- for disbursal was released on 23.02.2021 from the concern bank i.e. State Bank of India, Subhash Nagar, New Delhi – 110027. In her reply, all the retirement service benefits has been settled. Copy of the undertaking of Mrs. Surinder Kaur herewith is enclosed.”

2.2 The complainant has informed telephonically that all her retirement benefits including Provident Fund have been released by the respondent department. Therefore, she has requested for closure of the present grievance being heard in the PGC.

3. Directions :

3.1 The case stands disposed of as the grievance of the complainant has been resolved to her satisfaction by the respondent department. Further, the complainant is at liberty to approach the Education Department as well as the Commission in case she has further grievance with regard to her present complaint.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/Edn./31

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director of Education/Nodal Officer (PGC), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Dy. Director of Education (HQ)/Nodal Officer, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
4. Dy. Director of Education, District West-A, Govt. of NCT of Delhi, New Moti Nagar, Karampura, New Delhi – 110015.
5. The Chairman/Manager, Kalgidhar Khalsa Sr. School (ID: 1515081), Subhash Nagar, New Delhi – 110018.
6. Ms. Surinder Kaur