

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.07.2021

Complainant : Ms. Kamna.
Respondent : The Director,
Dte.of Women & Child Development,
Govt.of NCT of Delhi.
Through
Sh. Ravinder,
Welfare Officer (HQ), Deptt. of WCD
Sh. D.K. Singh,
Superintendent (West),
O/o District Officer(West) - Present.

Grievance No. : PGC/2020/A.II/WCD/05

1. Brief facts of the case

1.1 Ms. Kamna filed a grievance petition before Public Grievances Commission, aggrieved by non-release of Widow Pension under the Delhi Govt. Vidhwa Pension Yojna in respect of her mother by the Deptt. of Women & Child Development, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 A status report dated 15.07.2021 has been filed by Sh. Ravinder, Welfare Officer (HQ), Deptt. of WCD on behalf of Dy. Director (FAS) of the respondent department. It is stated in the report that *“As per FAS Branch Record, the widow pension in r/o beneficiary has been started and so far as the issue of arrears is concerned, the payment of Rs.57,500/- has been done on date 13.05.2021 in beneficiary’s State Bank of India account ending with 4672 and the pension will be remitted regularly. The latest payment status is enclosed for kind reference.”*

2.2 The complainant was present in the hearing.

3. Directions

3.1 Sh. Ravinder, Welfare Officer (HQ) of the respondent department has categorically stated during the hearing that the widow pension of the complainant has been started. Further, the payment of Rs.57,500/- as arrears has also been credited in beneficiary’s State Bank of India account. The Commission is satisfied with the action taken by the department and **the matter is disposed of in the Commission.** However, the complainant is free to approach the Department of Women & Child Development as well as

the Commission in case she has any further grievance with regard to her present complaint.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2020/A.II/WCD/05

Dated:

1. The Director, Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy.Director(FAS), Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
3. District Officer(West), Department of Women & Child Development,
Govt.of NCT of Delhi, Nirmal Chhaya Complex, Hari Nagar, New Delhi-
110064.
4. Ms.Kamna