

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19.07.2021

Complainant : Sh.Pramod Kumar – Present.
Respondent : Chief Executive Officer,
Delhi Jal Board.
Through Sh.Mahesh Sharma,
ZRO(NW-II)- Present.
Grievance No. : PGC/2020/A.II/DJB/60

1. Brief facts of the case

1.1 Shri Pramod Kumar filed a grievance petition in PGC aggrieved by inflated bill, disconnection etc.in respect of water connection in D-185, Sector-1(Ground Floor), Avantika, Rohini, Delhi.

2. Facts emerged during the proceedings.

2.1 Shri Pramod Kumar, the complainant, stated that with the efforts made by ZRO and his staff, his case was settled and final bill upto date, without any arrears finalized to Rs.666/- which was paid by him today vide DJB R.No.185179980556 in cash.

He thanked the staff of the respondent department for their sincere efforts and stated that he is withdrawing the case/issue.

3. Directions

3.1 In view of the prompt action taken by the officers of the respondent department in redressing the grievance of the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2020/A.II/DJB/60

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Jhandewalan, New Delh-110005.
2. Zonal Revenue Officer(NW-II), Delhi Jal Board, GNCT of Delhi, Sector-6, Rohini, Delhi-110085.
E mail: zrorohini@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Pramod Kumar.