

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR  
dated 25.9.97**

Date of hearing: 23.06.2021

Complainant : Smt.Sharda Devi.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD

Grievance No. : PGC/2021/A.II/DJB/20

**1. Brief facts of the case**

1.1 Smt. Sharda Devi, complainant, filed a grievance petition before the Public Grievances Commission, aggrieved by non-providing of sewerage connection against water connection no.2367930000 in House No.28, Gali No.03, Jagdamba Colony, Village Johri Pur, Shahdara, Delhi.

**2. Facts emerged during the proceedings.**

2.1 The complainant vide her e mail dated May 13, 2021 informed the Commission that sewerage connection has been provided by the respondent department. She has thanked the Commission for cooperation and requested to close the complaint.

**3.1 Directions :**

3.1 In view of the prompt action taken by the respondent department with regard to redressal of grievance of the complainant which has also been confirmed by the complainant, the case stands disposed of in PGC.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2021/A.II/DJB/20

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. Smt.Sharda Devi.