

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 05.07.2021

Complainant : Sh.Rohtash Mal Gupta.
Shri Sonu Kumar, on behalf of the complainant – present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri S.K. Chauhan,
Zonal Engineer(NW)-II – Present.

Grievance No. : PGC/2021/A.II/DJB/10

1. Brief facts of the case

1.1 Sh.Rohtash Mal Gupta, Complainant, filed a grievance petition before the Public Grievances Commission aggrieved by non-providing of water and sewer connection despite deposit of Rs.2310/- (K.No.0130318917) on 30.10.2020 and even after a lapse of eight months in Khasra No.201, Village Rithala, Rohini, Delhi.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed by Shri S.K. Chauhan, Zonal Engineer(NW)-II of the respondent department. It is stated by him that *"This Division has laid water line in the said street/lane and the same has been commissioned. The work of laying of sewer line got delayed due to lockdown during COVID-19 pandemic. Now, work for laying of sewer line is in progress and likely to be completed by 10.07.2021."*

2.2 The authorised representative appearing for the complainant confirmed that the work is in progress and expressed his satisfaction. He further stated that he has no objection if the case is closed in the Commission in respect of the present grievances of the complainant.

3. **Directions :**

3.1 In view of the action taken by the respondent department in resolving the grievances of the complainant, and the authorized representative of the complainant expressing satisfaction, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/10

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Executive Engineer(NW)-II, Delhi Jal Board, GNCT of Delhi, H-Block, Sector-15, Rohini, Delhi-110089.
E mail: eenw2.djb@gmail.com
5. Sh.Rohtash Mal Gupta.