

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 16.03.2021

Complainant : Sh.Vimal Kumar.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Vinay Kumar,
J.E.(Civil), East-II, Preet Vihar – Present.
Grievance No. : PGC/2020/A.II/DJB/68

1. Brief facts of the case

1.1 Sh. Vimal Kumar, complainant, filed a grievance petition before the Public Grievances Commission, aggrieved by non supply of water for the last fifteen(15) days in House No.161, Gali No.10, Karkardooma Village.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of Ex.Engineer(East)-II of the respondent department. It is stated in the report that *“the settled sewer line work is in progress and likely to be completed on 30.03.2021.*

It is further stated that *‘the water supply is available at H.No.161, Village Karkardooma at sufficient pressure. Presently, there is no problem of water.’*

2.2 The complainant is not present.

3.1 Directions :

3.1 In view of the prompt action taken by the respondent department i.e. Delhi Jal Board, in resolving the grievances of the complainant and the fact that the complainant is not present to pursue his case, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/68

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Shri Vimal Kumar.